

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

National Highway
Traffic Safety
Administration

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

21-SEP-2020

Reference No.
11350215

NOV 24 2020

OWNER INFORMATION (Type or Print)

Name

Address

City

DEL REY BEACH

State

FL

ZIP Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1C3BC8GGXDN

MAKE HARD TOP
CHRYSLER CONVERTIBLE

Model
200 - S

Model Year
2013

Date Purchased

Dealer's Name and Telephone Number

561-622-0101
NAPLINGTONS NORTH/AVE. CHRYSLER

Engine:
No. Cylinders

Fuel Type:

6 cyl

GAS

Is the vehicle owner?
☒ Yes ☐ No

Dealer's City

STATE

ZIP Code

FL

Transmission Type

☒ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

V

☒ Cruise Control

✓

Head Rest
Driver Side

20-SEP-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 221300 SEATS:FRONT ASSEMBLY:HEAD RESTRAINT

Failure Mileage
39220.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL THE CONTACT OWNS A 2013 CHRYSLER 200. THE CONTACT STATED THAT HIS WIFE PARKED THE VEHICLE WHILE PLAYING TENNIS, UPON RETURN, THE DRIVER SIDE HEADREST HAD DEPLOYED. THE CONTACT TOOK THE VEHICLE TO SCHUMACHER CHRYSLER DODGE JEEP RAM OF DELRAY (2102 S. FEDERAL HWY A, DELRAY BEACH, FL 33483) WHERE HE WAS INFORMED THAT THE PARTS WERE NOT YET AVAILABLE TO REPAIR THE VEHICLE. THE CONTACT MADE AN APPOINTMENT AT THE SAME DEALER AND HAD THE VEHICLE REPAIRED FOR THE FAILURE. THE MANUFACTURER HAD NOT BEEN NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 39,220.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NADLET ON'S NORTHIAKE CHRYSLER Jeep Dodge
3701 NORTHIAKE BLVD
NOV-5-2020 WEST PALM Zip 33403
Phone 561-622 0101

P.S → Recall Before some one
DIE?

ATTACH ADDITIONAL SHEETS IF NECESSARY

Thank you
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

WEST PALM BCH FL 334

6 NOV 2020 PM 4 L

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

