

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

Form Approved: O.M.B No.2127-0008

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

21-SEP-2020

Reference No.
11360189

National Highway
Traffic Safety
Administration

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

City

EASTLAKE

State

OH

ZIP Code

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JHMGE8H38CS

MAKE
HONDA

Model
FIT

Model Year
2012

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

STATE

ZIP Code

Transmission Type

☐ Antilock Brakes
☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)
26-AUG-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Components Codes: 020000 SUSPENSION

Failure Mileage
47800.0

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1 9ABC036)

☐ Original Requirement
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL THE CONTACT OWNS A 2012 HONDA FIT. THE CONTACT STATED THAT WHILE REVERSING OUT OF HIS DRIVEWAY THE FRONT AXLE FRACTURED. THE FAILURE OCCURRED WHILE THE CONTACT WAS SHIFTING FROM REVERSE TO DRIVE. THE CONTACT HEARD A GRINDING AND CLICKING NOISE AND THE VEHICLE FAILED TO MOVE FORWARD OR BACKWARD. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND DIAGNOSED WITH A FRACTURED FRONT AXLE MID-SHAFT ON THE DRIVER'S SIDE. THE FAILURE WAS CAUSED BY CORROSION. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. A DEALER WAS NOT CONTACTED. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 47,800.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2012 Honda Fit (Automatic Transmission) 5 Years Old 60,000 Miles
Original Manufacturer's Powertrain Warranty. I purchased this one
owner used car from Honda dealership on 9-24-2016 with 5,946 miles.
Included is a copy of: (1) Honda dealership pre-owned vehicle
inspection checklist dated 8-19-2016. (2) Odometer Disclosure
Statement. (3) Replacement + Repair Receipt of Broken driver's side +
intact passenger's side front drive axles. (4) Photo of front driverside
axle with a complete midshaft oblique fracture at + into the
vibration damper location. Actual axles are available for your inspection
upon request.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

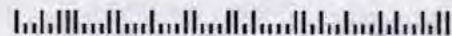
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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration





Pre-Owned Vehicle Inspection Checklist

Inspection Date: <u>8/19/16</u>	VIN Number: <u>JTMGE8H38CS</u>
Stock Number: <u>[REDACTED]</u>	R.O. Number: <u>[REDACTED]</u>
Year: <u>2012</u>	Odometer: <u>5857</u>
Make: <u>HONDA</u>	Dealership Name: <u>SS. HONDA</u>
Model: <u>FT</u>	Comments:
Technician Performing Inspection: <u>1459</u>	

Investigate Vehicle	Yes	No
Is this vehicle still covered by its original factory warranty?	☐	☒
Is the Owner's Manual/Warranty Booklet Present?	☒	☐
Are there any open recalls for this vehicle?	☐	☒
Is this vehicle free of any aftermarket modifications like body/chassis lift kits, or engine performance chips?	☒	☐
Do all vehicle VIN plates match? (engine compartment, door jambs, and dash)	☒	☐
Are there any noticeable signs of Collision Damage?	☐	☐

Maintenance Inspection	Excellent Condition	Recommend Repair	Repair Required
Engine Oil and Filter	☒	☐	☐
Air/Cabin Filter	☒	☐	☐
Hoses/Clamps	☒	☐	☐
Drive/Serpentine Belt	☒	☐	☐
Battery Status, _____ Volts, Clean and Secure Battery Connections	☐	☐	☐
Battery Tray, Retainer & Vent Tubes	☒	☐	☐
Power Steering System & Fluid Levels	☒	☐	☐
Transmission Fluid Level	☒	☐	☐
Engine Coolant Level	☒	☐	☐
Brake Fluid level	☒	☐	☐
Rear Differential Fluid Level & Color	☐	☐	☐
Alternator	☒	☐	☐
Water Pump (noises, leaks, etc.)	☒	☐	☐
Distributor (Cap & Rotor Condition, Shaft Looseness)	☐	☐	☐
Ignition System Operation	☒	☐	☐
Fuel System Operation and Fuel Tank Cap	☒	☐	☐
Radiator	☒	☐	☐
Coolant Recovery Tank	☒	☐	☐
Cooling Fan Operation	☒	☐	☐
A/C Condenser & A/C Compressor	☒	☐	☐
Engine/Transmission Mount Condition	☒	☐	☐

Maintenance Inspection	Excellent Condition	Recommend Repair	Repair Required
Engine Condition	☒	☐	☐
Timing Belt Condition	☒	☐	☐
Brake Master Cylinder and Booster	☒	☐	☐
Suspension System	☒	☐	☐
Strut/Shock Absorber Leakage	☒	☐	☐
Bushing Condition	☒	☐	☐
Ball Joint Tightness and Tie Rod End Tightness	☒	☐	☐
Drive/Axle Shafts (Leak/Other)	☒	☐	☐
Road Test			
Inspection Check Points to be completed after driving vehicle	Excellent Condition	Recommend Repair	Repair Required
Engine-Overall	☒	☐	☐
Start Up	☒	☐	☐
Idle Quality	☒	☐	☐
Sound Quality	☒	☐	☐
Service/Warning Lights	☒	☐	☐
Acceleration	☒	☐	☐
Engine Operating Temperature _____	☒	☐	☐
No Abnormal Noise or Vibration From Engine	☒	☐	☐
Engine Valve Noise	☒	☐	☐
Exhaust System (any damage or loose parts?)	☒	☐	☐
Drivability (Smoothness)	☒	☐	☐
Automatic Transmission: Shift Quality/Shift Points	☒	☐	☐
Manual Transmission: Shifter Operation	☒	☐	☐
Transmission/Transaxle Noise (Cold/Hot) (Leak/Other)	☒	☐	☐
CV Joint/Drive Axle Noise (Full lock turn r/l)	☒	☐	☐
Braking (any noise, vibration, effort) _____	☒	☐	☐
Parking Brake Operation/Parking Sensor Operation	☒	☐	☐
Steering Effort (drifting right or left)	☒	☐	☐
Cruise Control Operation	☒	☐	☐
Horn Operation	☒	☐	☐
Interior Lights	☒	☐	☐
Wind Noise/Squeaks/Rattles/Road Noise	☒	☐	☐
Speedometer functions properly	☒	☐	☐
Odometer application registers mileage in every mode	☒	☐	☐
A/C Cooling Performance/Vent Outlet Temperature	☒	☐	☐
Tire or Steering Wheel Vibration	☒	☐	☐
Body/Suspension (Performance/Noise/Rough Road Test)	☒	☐	☐
Wiper blades return to proper position when turned off	☒	☐	☐
Windshield Washer Spray Pattern/Wiper Blades (Front & Back)	☒	☐	☐
Heater & Defroster & A/C Operates Properly	☒	☐	☐
No Abnormal Tire Vibration/Steering Wheel Shimmy	☒	☐	☐
Factory Installed Remote Start Operation	☒	☐	☐
Exterior Head Lamps	☒	☐	☐
Turn Signals/Hazards	☒	☐	☐
Radio/CD/Navigation (Eject Properly-Screen Pixelated/Dim)	☒	☐	☐
Power Seat Motors/Switches	☒	☐	☐

Road Test	Excellent Condition	Recommend Repair	Repair Required
Inspection Check Points to be completed after driving vehicle			
Tailgate Operation	☒	☐	☐
Door Locks/Remote Operate as Designed	☒	☐	☐
Power Windows (Move Freely and Operate as Designed)	☒	☐	☐
Glove Box (Latch functions Properly)	☒	☐	☐
Power Sunroof Operates as Designed	☐	☐	☐

Technician's Notes:

Technician Signature (Required)

Date

8/19/16

Service Manager Signature (Required)

Date

Used Vehicle Sales Manager Signature (Required)

Date

ODOMETER DISCLOSURE STATEMENT

FEDERAL LAW (AND STATE LAW IF APPLICABLE) REQUIRES THAT YOU STATE THE MILEAGE UPON TRANSFER OF OWNERSHIP. FAILURE TO COMPLETE OR PROVIDING A FALSE STATEMENT MAY RESULT IN FINES AND/OR IMPRISONMENT.

I, SUNNYSIDE HONDA STATE THAT THE ODOMETER
(TRANSFEROR'S NAME - PRINT)

NOW READS 5946 (NO TENTHS) MILES AND TO THE BEST OF MY KNOWLEDGE THAT IT REFLECTS THE ACTUAL MILEAGE OF THE VEHICLE DESCRIBED BELOW, UNLESS ONE OF THE FOLLOWING STATEMENTS IS CHECKED.

☐ (1) HEREBY CERTIFY THAT TO THE BEST OF MY KNOWLEDGE THE ODOMETER READING REFLECTS THE AMOUNT OF MILEAGE IN EXCESS OF ITS MECHANICAL LIMITS.

☐ (2) I HEREBY CERTIFY THAT THE ODOMETER READING IS NOT THE ACTUAL MILEAGE.

(WARNING - ODOMETER DISCREPANCY)

YEAR <u>2012</u>	MAKE <u>HONDA</u>	MODEL <u>FIT</u>
BODY TYPE	VEHICLE IDENTIFICATION NUMBER <u>JHMGE8H38C5</u>	

TRANSFEROR'S STREET ADDRESS <u>7700 PEARL RD</u>		
CITY <u>MIDDLEBURG HTS, OH</u>	STATE <u>OH</u>	ZIP CODE <u>44130</u>
TRANSFEROR'S SIGNATURE <u>[Signature]</u>		DATE OF STATEMENT <u>09/24/2016</u>
X <u>[Signature]</u>		
PRINT NAME OF ABOVE SIGNATURE		

TRANSFEREE'S NAME (PRINT) <u>[Redacted]</u>		
TRANSFEREE'S STREET ADDRESS <u>[Redacted]</u>		
CITY <u>EASTLAKE, OH</u>	STATE <u>[Redacted]</u>	ZIP CODE <u>[Redacted]</u>
TRANSFEREE'S SIGNATURE <u>[Redacted]</u>		I HEREBY CERTIFY THAT I HAVE RECEIVED A COPY OF THIS ODOMETER DISCLOSURE STATEMENT.
X <u>[Redacted]</u>		
PRINT NAME OF ABOVE SIGNATURE		

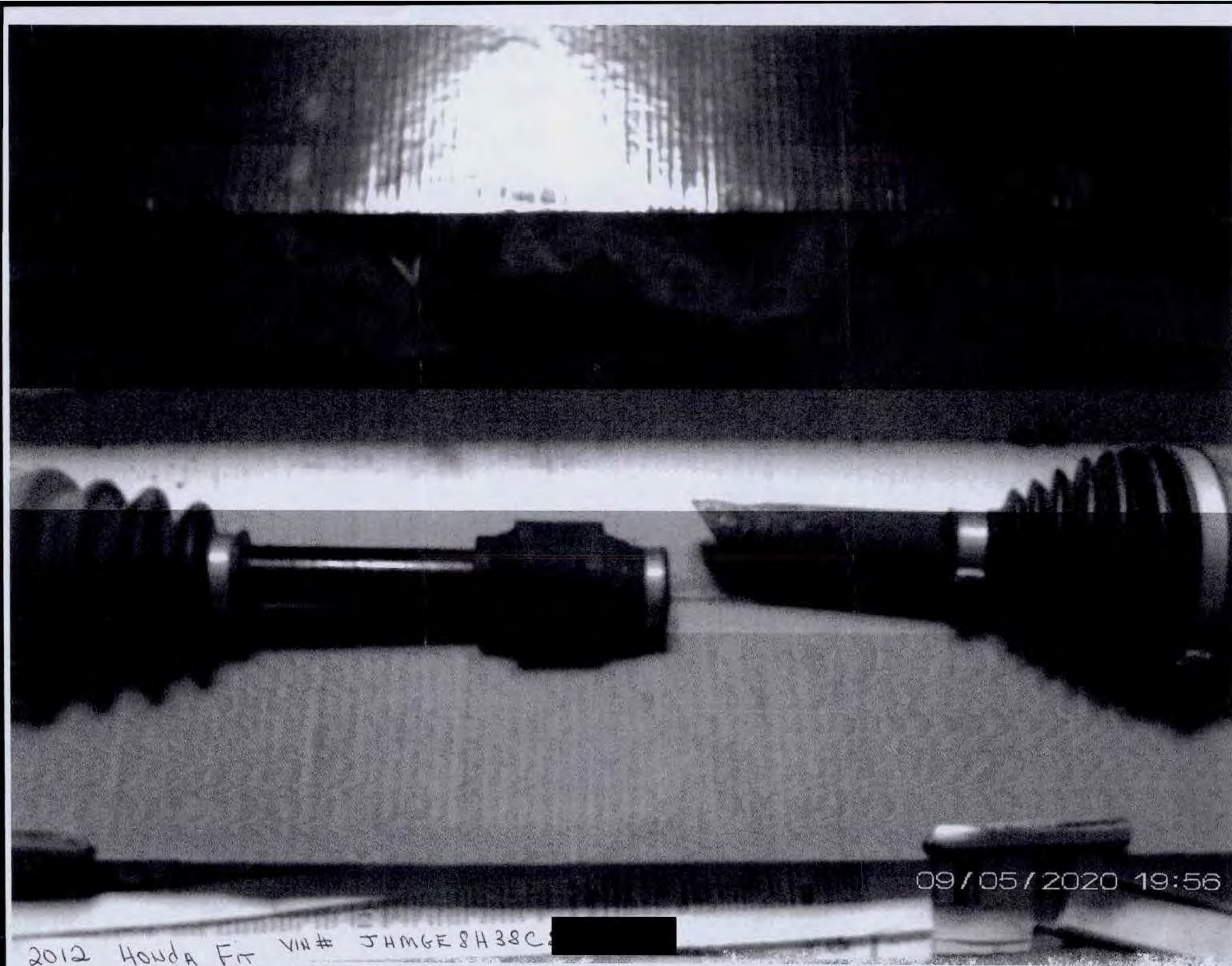
★ Jon Cervella
 28994 Anderson Road
 Wickliffe, Ohio 44092
 (440) 585-1040

NAME [REDACTED]		DATE OF ORDER
ADDRESS [REDACTED]		NO [REDACTED]
CITY, STATE, ZIP		
HOME PHONE	BUS. PHONE	EXT.
CUSTOMER'S ORDER NUMBER	ORDER WRITTEN BY	LICENSE NUMBER
MOTOR NUMBER		ODOMETER

YEAR, MAKE AND MODEL: 12 F150 AUTO
 SERIAL NUMBER

QTY.	PART NO. AND DESCRIPTION	AMOUNT	DESCRIPTION OF WORK	AMOUNT
1	LEFT AXLE ASSY.	130.00	TOW	93.00
1	RITE " "	130.00		
			REPLACE BOTH FRONT DRIVE AXLES	150.00
		260.00		
				243.00
				260.00
				503.00
			I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.	
				TAX 36.47
				TOTAL
	TOTAL ACCESSORIES		SIGNATURE	539.47

Thank You



09/05/2020 19:56

2012 Honda Fit VIN# JHMGE8H38C [REDACTED]
DRIVERS Side FRONT AXLE