

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

National Highway Traffic Safety Administration 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 18-SEP-2020 Repository: <input type="checkbox"/> Reference No.: 11359763 NOV 16 2020	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	ZIP Code	
RADCLIFF	KY		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		MAKE	Model
2BXN8DD29LV		CAN-AM	SPYDER RT
Model Year		2020	
Date Purchased	Dealer's Name and Telephone Number		Engine: No. Cylinders
28 July 2020	CC POWERSPORTS 502 968-0162		
Original Owner <input checked="" type="checkbox"/>	Dealer's City	STATE	ZIP Code
	LOUISVILLE	KY	40165
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s)
			07-AUG-2020
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Components Codes: 100000 POWER TRAIN		Failure Mileage	Failure Speed
		114.0	55
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1 9ABC036)	<input type="checkbox"/> Original Requirement	Failure Location:	
	<input type="checkbox"/> Prior Repair		
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), Injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
			Reported to Police N
Narrative Description of Incident(s), Crash(es), Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL THE CONTACT OWNS A 2020 CAN-AM SPYDER RT MOTORCYCLE. THE CONTACT STATED THAT THE VEHICLE SHUTOFF WHILE RIDING APPROXIMATELY 55 MPH WITHOUT WARNING. THE VEHICLE WAS TOWED TO THE CC POWERSPORTS 2 LOUISVILLE DEALER LOCATED AT 327 CENTRE DR, SHEPHERDSVILLE, KY 40165, WHERE IT WAS DIAGNOSED THAT THE BATTERY CABLE WAS LOOSE. THE FAILURE RECURRED. THE VEHICLE WAS TOWED BACK TO THE SAME DEALER WHO DIAGNOSED THAT AN UNKNOWN BOLT WAS TOO TIGHT. THE CONTACT WANTED THE DEALER TO EXCHANGE THE VEHICLE WITH ANOTHER ONE HOWEVER, THE DEALER STATED THAT THAT HE HAD TO USE THE WARRANTY PROCESS TO DO SO. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND PROVIDED A CASE NUMBER. THE CONTACT WAS INFORMED THAT A REPRESENTATIVE WOULD CALL HIM BACK. THE CONTACT WAS NOT CALLED BACK. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 114.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CC Powersports Louisville
 327 CENTRE DRIVE
 Shepherdsville, Kentucky 40165
Main: 502-968-0162

Status : **Processed**
 Type : **Service**
 Contact ID [REDACTED]

Invoice [REDACTED]
 Processed: **08/19/2020**

[REDACTED]
 [REDACTED]
 RADCLIFF, Kentucky [REDACTED]
 UNITED STATES
 [REDACTED]
 Home

Units for Service

Year	Make	Model Name (#)	VIN/Serial	Color	Description
2020	Can-Am	SPYDER RT LIMITED CHROME (B9LG)	2BXNBDD29LV [REDACTED]	GRAY	
Unit Type	Engine Model	Engine Serial	Engine Type	SKU/Stock #	License #
Trike				[REDACTED]	
Date Purch.	Odometer In	Odometer Out	Hours In	Hours Out	
07/25/2020	113.00	118.00	0.00	1.00	

Job Title : DIO RUNNING ISSUE - Model : B9LG / VIN/Serial : 2BXNBDD29LV [REDACTED]

Job Total \$0.00

Service Required

CUSTOMER STATES UNIT WILL RANDOMLY SHUT OFF WHILE RIDING. DIO AND ADVISE.

Service Performed

TIGHTENED UP NEGATIVE BATTERY CABLE. TEST RODE UNIT NO ISSUES.

Disclaimer

All repairs include a 30 day warranty on labor and 15 day warranty on parts.

I hereby authorize CC Powersports to complete the repair work set forth on this repair order along with all necessary parts and materials. I also agree that CC Powersports will not be responsible for any loss or damage to vehicles and contents as a result of fire, theft or any other cause beyond our control. Warranty work will be performed per manufacturer's procedures and approval. No warranty is expressed or implied for plugged tires. Any aftermarket exhaust, cams and jet kits are installed for race course riding only. Units must be picked up within 15 days of completion notification, after which, storage fees of \$50 per day will accrue from the date of completion. Any unit not picked up within 90 days of completion will be considered abandoned. Vehicles deemed abandoned will be sold at auction to cover the outstanding balance.

CC Powersports is not responsible for incidental scrapes and scratches.

Normal repairs can take up to 4 weeks for completion.

Totals		
*** Invoice Total	=	\$0.00
Amount Paid	-	\$0.00
*** Transaction Total	=	\$0.00
Balance Due	=	\$0.00

Deposit Paid \$0.00

Payment Details

Cash \$0.00

Signature _____

CC Powersports Louisville
 327 CENTRE DRIVE
 Shepherdsville, Kentucky 40165
 Main: 502-968-0162

Status : **Processed**
 Type : **Service**
 Contact ID [REDACTED]

Invoice [REDACTED]
 Processed: **09/19/2020**

[REDACTED]
 RADCLIFF, Kentucky
 UNITED STATES
 [REDACTED]
 Home

Units for Service

Year	Make	Model Name (#)	VIN/Serial	Color	Description
2020	Can-Am	SPYDER RT LIMITED CHROME (B9LG)	2BXNBDD29LV [REDACTED]	GRAY	
Unit Type	Engine Model	Engine Serial	Engine Type	SKU/Stock #	License #
Trike				[REDACTED]	
Date Purch.	Odometer In	Odometer Out	Hours In	Hours Out	
07/25/2020	192.00	305.00	1.00	1.00	

Job Title : (Warranty) DIO RUNNING ISSUE - Model : B9LG / VIN/Serial : 2BXNBDD29LV [REDACTED]

Job Total \$0.00

Service Required
 UNIT SHUTS OFF RANDOMLY WHILE RIDING

Service Performed
 CLEANED GROUND CONNECTION TO FRAME PER BRP, TEST RODE UNIT 113 MILES WITH NO ISSUES

Disclaimer
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