

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

of Transportation
National Highway Traffic Safety Administration
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received 17-SEP-2020	Repository <input type="checkbox"/>
Reference No. 11355622	
Daytime Telephone Number	E-mail Address
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: RICE State: VA ZIP Code: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: SAJHX1248WC [REDACTED]
 MAKE: JAGUAR Model: XJ8 Model Year: 1998
 Date Purchased: [REDACTED] Dealer's Name and Telephone Number: [REDACTED]
 Engine: No. Cylinders: [REDACTED] Fuel Type: [REDACTED]
 Original Owner: Dealer's City: [REDACTED] STATE: [REDACTED] ZIP Code: [REDACTED]
 Transmission Type: Automatic Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 01-SEP-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, 100000 POWER TRAIN
 Failure Mileage: 121000.0 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
 DOT No. (Example: DOTM1 9ABC036): [REDACTED] Digital Requirement Prior Repair Failure Location: [REDACTED]
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
 (Please describe in detail the incident(s), failure(s), crash(es), injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

TL THE CONTACT OWNS A 1998 JAGUAR XJ8. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS OR AT A STAND STILL, THE GEARS FAILED TO ENGAGED PROPERLY WIT THE FUEL INJECTOR, POWER TRAIN, TRANSMISSION WARNING LIGHTS ILLUMINATED AND THE VEHICLE STALLED. THE VEHICLE WAS TAKEN TO BROWN'S JAGUAR (10505 MIDLOTHIAN TURNPIKE, RICHMOND, VA 23235) WHO WAS UNABLE TO DIAGNOSE THE VEHICLE. THE CONTACT WAS REFERRED TO AN INDEPENDENT MECHANIC WHO INFORMED THE CONTACT THAT THE TRANSMISSION MODULE FAILED AND NEEDED TO BE REPLACED. THE TRANSMISSION MODULE WAS REPLACED HOWEVER, THE FAILURE RECURRED INTERMITTENTLY. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND INFORMED THE CONTACT THAT THERE WERE NO RECALLS WAS ON THE VIN. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBERS: 06E043000 (FUEL SYSTEM, GASOLINE) AND 99V138000 (POWER TRAIN) AS POSSIBLE SOLUTIONS TO THE FAILURE. THE FAILURE MILEAGE APPROXIMATELY 121,000.

The Manufacturer covered up the report by says my Vin # showed NO Recall, when in fact NHTSA showed Recalls And Issues with This Year make & model 1998 XJ8, which I was given The Codes for each problem. Sincerely [REDACTED]

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I wish for Jaguar to be responsible and fix the issues and problems with my car

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ATTACH ADDITIONAL SHEETS IF NECESSARY

REC'D
MTC

MR
CT



VA 230
2030 PM 2 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**
1200 New Jersey Avenue SE.
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BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration