

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint -----11354917 -----
Date: Wednesday, October 14, 2020 11:26:50 AM

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I have since heard from Nissan and they determined that it was not my fault but a manufacturing error. They got a in shop estimate for fixing it at 8300\$ They will not fix it. They have totaled the vehicle and are only offering me the blue book value after the air bags deployed of \$1290. It was in excellent condition before this happened. No dents no interior problems. It was mechanically sound. New tires and had just been inspected. Now they want a quick answer as to what I'm going to do.

[REDACTED]

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Wednesday, October 14, 2020 9:32 AM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint -----11354917 -----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation