

[REDACTED]

[REDACTED]

Eric. Pennsylvania

Ph. [REDACTED]

[REDACTED]

[REDACTED]

AUG27 '20 11:00AM

CRD NEF109 MAIL

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

May 4, 2020

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.
Washington, DC 20590

RE: WOO/HHTSA 20V-036
VB2/NHTSA 19V-818
VIN 3C6URVJG9HE [REDACTED]

Dear Sir or Madam:

I am writing concerning two recalls for my 2017 Ram ProMaster 3500 van for which the information is captioned above.

The first recall was issued almost 6 months ago and as of today there is still no estimated dates for the parts being available. It is apparent that FCA either cannot or more likely will not make the necessary repairs within a reasonable amount of time causing me concern for our family's safety. Any assistance the NHTSA can offer in getting these safety matters resolved would be appreciated.

Thank you very much for your assistance.

Sincerely,

[REDACTED]



PITTSBURGH PA 150

04 MAY 2020 PM 2 L



Administrator, NHTSA
PM