

22 Oct. 2020

To: NHTSA Headquarters
1200 New Jersey Avenue SE.
West Building
Washington, DC 20590
Office of NHTSA Analyzes Safety Technical Office

Fr:

Wellsville, Pa.

Ref: Office of Inspector General, US Dept. of Transportation, date 10 Sept 2020
subj. MHTSA Management of Vehicle Complaints

Subject: 2005 Chrysler Crossfire Ignition Problem

I would like to bring this locked ignition problem to your immediate attention because when the ignition malfunction the car cannot be started and the steering is locked. This locked ignition is a problem in normal use. When necessary, meeting an emergency situation and required movement of the car (key ignition froze) the steering is locked and the car can not be started.

A review of the NHTSA complaint file, I have noted many (14 my count) that addressed the same problem. When inserting the ignition key the key function becomes locked and won't turn. My complaint reference number is 11354368 for review as noted the steering is locked also. This problem has been addressed to your headquarters as early as Aug. 2013 and continues through-out.

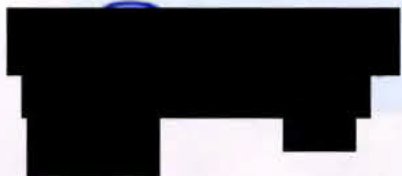
Agree, the percentage may be small based on the type of car (Crossfire) but should be recognized when the ignition becomes locked and nonfunctional steering is a problem for movement, you got a problem.

I have addressed this same problem; see reference above of the number of same complaints with no action for a recall initiative to Chrysler for a repair.

Request your office review this serious problem and follow through to resolve the locked ignition problem when key is inserted. Hopefully I have your understanding in describing the 2005 Crossfire Ignition and have your staff review and provide action taken.

Respectfully

[Redacted Signature]



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