

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 28-AUG-2020 NOV 05 2020		Repository ☐ Reference No. 11351779	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				Evening Telephone Number			
Address							
City TAMPA		State FL		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4RDHAGXD				Make DODGE		Model DURANGO	
						Model Year 2013	
Date Purchased MARCH 2013		Dealer's Name and Telephone Number 866-343-9730 Courtney Chrysler Jeep Dodge Ram of Tampa		Engine: No: Cylinders 3.5		Fuel Type: Reg.	
Original Owner ☒		Dealer's City Tampa		State FL Zip Code 33619			
Transmission Type Automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure: yes	
						Incident Date(s) 31-MAR-2020	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 060000 ENGINE (PWS), 110000 ELECTRICAL SYSTEM						Failure Mileage 113000	
Failure Speed 0							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2013 DODGE DURANGO. THE CONTACT STATED WHILE AT A STOP LIGHT THE VEHICLE STALLED AND WAS RESTARTED. THE CHECK ENGINE WARNING LIGHT WAS ILLUMINATED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 19V813000 (ELECTRIC SYSTEM). THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT CALLED COURTESY CHRYSLER JEEP DODGE RAM TAMPA (9207 E. ADAMO DR, TAMPA, FL 33619, (813) 694-8784) AND IT WAS CONFIRMED THAT THE REMEDY PARTS WERE NOT YET AVAILABLE. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS CONTACTED HOWEVER, THERE WAS NO FURTHER ASSISTANCE PROVIDED. THE FAILURE MILEAGE WAS 113,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR Stall, cut OFF constantly in
traffic, very dangerous! engine come on constantly,
been to dealer several times and the part
is not in, for over a year.

ATTACH ADDITIONAL SHEETS IF NECESSARY

TAMPA FL 335

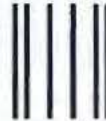
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U.S. Department
of Transportation

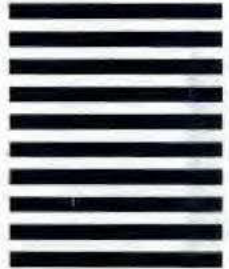
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

