

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: FW: Follow up to ODI Complaint ----- 11350871-----
Date: Monday, September 21, 2020 9:35:48 AM

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Could not edit. Did take to dealer. Not even a service bulletin on it. They only reattached the same clamps. They said since warranty work, that was all they were permitted to. Not sure how many complaints you have received, but saw another occurrence in Facebook last week. Some owners attribute to insufficient clamps, and others to hose being too short. Regardless, a major issue and a family waiting to occur. Thank you, [REDACTED]

On Mon, Sep 21, 2020 at 9:15 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation