

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 17-AUG-2020 OCT 26 2020	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City MIDDLETOWN State PA Zip Code [REDACTED]				Repository ☐	
				Reference No. 11349940	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				Evening Telephone Number [REDACTED]	
VEHICLE INFORMATION				E-mail Address [REDACTED]	
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FA6P0H72G [REDACTED]		Make FORD		Model FUSION	
Date Purchased		Dealer's Name and Telephone Number		Model Year 2016	
Original Owner ☐		Dealer's City		Engine: No: Cylinders	
State		Zip Code		Fuel Type:	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure: Incident Date(s) 15-AUG-2020	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 200000 WHEELS, 203000 WHEELS: LUGS/NUTS/BOLTS				Failure Mileage 30454	
				Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example: P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 FORD FUSION. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO LOCAL DEALER L. B. SMITH FORD LOCATED AT 1100 MARKET ST, LEMOYNE, PA 17043 FOR MAINTENANCE. THE DEALER STATED THAT THE LUG NUTS WERE RUSTED AND WAS UNABLE TO BE REMOVED. THE CONTACT WAS INFORMED THAT THE LUG NUTS NEEDED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED AS OF YET. THE CONTACT FELT UNSAFE DUE TO THE FAILURE THAT COULD HAVE HAPPENED ON ROAD. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OPENED A CASE. THE CONTACT WAS REFERRED CONTACT TO NHTSA. THE FAILURE MILEAGE WAS APPROXIMATELY 30,454.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*Had the 2 piece lug nuts replaced with solid
lug nuts.*

ATTACH ADDITIONAL SHEETS IF NECESSARY

HARRISBURG PA 171

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

