

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

AUG 27 20 1:05 PM

ORD NEF 109 MAIL

SANTA ANA, CA

Home:

June 3, 2020

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Re: NHTSA Recall #20V173

Dear Gentleperson:

Enclosed is my notice letter received about 2 months ago. It seems to me that a reasonable amount of time is based upon the potential road hazard caused by the defect and damages to the vehicle itself. So, under the circumstances, what is a reasonable amount of time for MB to respond to the defect?

Enclosure: Safety Recall Letter

CC: Christian Treiber, VP, Customer Service
MBZ
1 Mercedes-Benz Drive
Sandy Springs, GA 30328

EBF:sas

EBF/corr/National Highway Traffic Safety Administration

+ ~ 8/4/20
8/13/2020
Repairs made

— Called (404) 684-2985
to tell Emanuel but
hung up after 20 minutes

P52



NEF-~~872~~

SANTA ANA
CA 926
14 AUG '20

Hasler
08/14/2020
US POSTAGE

Postage and Fees

\$00.50²



ZIP 92705
011D11820490

LISA,
PLEASE ADD
TO 11349483
ERIN IS RESPONDING
TO MR FRANK'S
FIRST LETTER OK

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20590-

