

*Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590*

From

Apple Valley, CA

I may not be addressing the correct Administration, and if I am not maybe you could forward this letter to the correct people I should be addressing.

This complaint is regarding my Dodge Dart VIN 1C3CDEAAG [REDACTED] 2016. In the past 4 years I have been very happy with my car, with one exception. Because the car is built very low in the front, within those years I have scrapped it on driveways, dips, parking holders etc. I have tried to be very careful but that under cover which seems to be made of hard cardboard, has been destroying and falling apart.

After speaking to the dealer, I was not aware that my car was not under Warranty for such a replacement. So sorry but I was not aware.

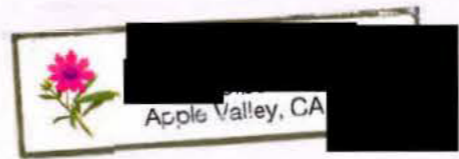
My reason for reaching to Dodge, is because the part cost \$300 and doesn't include the labor. I was hoping to keep my car for the rest of my life. I am [REDACTED] years old on a fixed income.

I am asking the Chrysler/Dodger to please find it in their hearts to help me by submitting a request to the Victorville Motors at 14617 Civic Drive, Victorville, CA 92394-0844 and a copy to myself to replace the part without cost to me. I am not sure if my dear car can withstand anymore damage even with the care I give it when I drive. I have 43,000+ miles on it.

Your consideration to my request would be forever appreciated.

Sincere Respect

[REDACTED]



SN BERNARDINO CA 924

30 MAR 2020 PM 5 L



Administrator, National Highway
Traffic Safety Administration
1200 New Jersey Ave. SE
Washington, DC 20590

20590-

