

 <p>DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received: 11-AUG-2020</p>		<p>Repository: <input type="checkbox"/></p>		<p>Reference No: 11348657</p>	
<p>OWNER INFORMATION (Type or Print)</p>				<p>Daytime Telephone Number: [REDACTED]</p>	
<p>Name: [REDACTED]</p>				<p>Email Address: [REDACTED]</p>	
<p>Address: [REDACTED]</p>				<p>Evening Telephone Number: [REDACTED]</p>	
<p>City: ATOKA</p>		<p>State: OK</p>	<p>Zip Code: [REDACTED]</p>		
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the Agency's Privacy Act notice. See 49 FR 53971 (Box 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3FA6P0LUXE [REDACTED]</p>		<p>Make: FORD</p>	<p>Model: FUSION HYBRID</p>	<p>Model Year: 2014</p>	
<p>Date Purchased: 03/27/2020</p>	<p>Dealer's Name and Telephone Number: Stutenville Ford of Atoka 580-589-3349</p>		<p>Engine: 4 Cylinders</p>	<p>Fuel Type: Gas and Electric</p>	
<p>Original Owner: <input type="checkbox"/></p>	<p>Dealer's City: Atoka</p>	<p>State: OK</p>	<p>Zip code: 74525</p>	<p>Transmission Type: <input type="checkbox"/> Antilock Brakes Powertrain</p>	
<p><input type="checkbox"/> Cruise Control</p>	<p>Multiple Failure:</p>	<p>Incident Date(s): 05-JUN-2020</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 610000 STEERING Traction Control and Automatic Traction Control lights are on</p>				<p>Failure Mileage: 90000</p>	<p>Failure Speed:</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make:</p>		<p>Tire Model (Name or Number):</p>		<p>Tire Size (Example P215/65R15):</p>	
<p>DOT No. (Example: DOTM16A1BC0361)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code:</p>		<p>Tire Failure Type:</p>		<p>Failed Part:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>		<p>Child Seat Component Code:</p>	
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>					
<p>Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured: 0</p>	<p>Number of Deaths: 0</p>	<p>Reported to Police: N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 2014 FORD FUSION HYBRID. THE CONTACT STATED THAT AS SHE WAS PULLING OUT OF A BANK PARKING, SEVERAL UNKNOWN WARNING LIGHTS ILLUMINATED. THE STEERING WHEEL CEASED. THE VEHICLE WAS TAKEN TO STUTENVILLE FORD OF ATOKA, LLC (1601 S MISSISSIPPI AVE, ATOKA, OK 74525), AND WAS DIAGNOSED THAT THE POWER STEERING CONTROL MODULE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT MENTIONED THAT HER HUSBAND WAS ABLE TO MOVE THE STEERING WHEEL AND DROVE THE VEHICLE TO HER RESIDENCE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 90,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoices</p>				<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p><small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>					