

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Return Form
Date: Monday, August 24, 2020 5:25:33 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Monday, August 24, 2020 4:57 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Return Form

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello, I'm returning this form all the information is correct. However, dealership has replaced the part, but the replaced part has failed as well. They did not provide any paperwork after the work was completed upon picking up the vehicle. They replaced part only lasted for less than 4000 miles. Now the product has completely failed. I do not have any dealership information, since the vehicle was purchased from a private seller.

Thanks,

[REDACTED]
[REDACTED]



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
06-AUG-2020

Repository
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City HAMPTON State TN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4FY19P3SF [REDACTED]
Make JEEP Model WRANGLER Model Year 1995
Date Purchased Dealer's Name and Telephone Number Engine: No: Cylinders Fuel Type:
Original Owner Dealer's City State Zip Code
Transmission Type Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 01-MAY-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 050000 PARKING BRAKE, 030000 BRAKES (PWS) Failure Mileage 280000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1995 JEEP WRANGLER. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO GRINDSTAFF CHRYSLER DODGE JEEP RAM (2226 W ELK AVE, ELIZABETHTON, TN 37643) TO BE REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 02V041000 (PARKING BRAKE). THE CONTACT STATED THAT AFTER THE RECALL REPAIR WAS COMPLETED, THE PARKING BRAKE FAILED ON MULTIPLE OCCASIONS. THE CONTACT STATED THAT THE VEHICLE ROLLED FORWARD AFTER ENGAGING THE PARKING BRAKE. THE VEHICLE WAS NOT REPAIRED. THE DEALER WAS NOTIFIED OF THE FAILURE HOWEVER, THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 280,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.