

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received	Repository ☐
				03-AUG-2020 SEP 16 2020	Reference No. 11342963
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name					
Address					
City				Evening Telephone Number	
NIGERAI FALLS NIAGARA FALLS State NY Zip Code					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make	Model Year
KNDM1H4E77C KNDMH4C77C				KIA	2012
Date Purchased		Dealer's Name and Telephone Number		Engine:	Fuel Type:
Original Owner		Dealer's City		No: Cylinders	
State		Zip Code			
Transmission Type		Powertrain		Multiple Failure:	Incident Date(s)
☐ Antilock Brakes ☐ Cruise Control					01-AUG-2020
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 162620 STRUCTURE: BODY; HATCHBACK/LIFTGATE: SUPPORT DEVICE				Failure Mileage	Failure Speed
				46000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19A8C036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		1	
				Number of Deaths	
				N	
				Reported to Police	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 KIA SEDONA. THE CONTACT STATED THAT WHILE LEANING INTO THE REAR SECTION OF THE VEHICLE, THE TAILGATE FAILED TO REMAIN IN THE OPEN POSITION. THE CONTACT WAS STRUCK ON THE BACK BY THE TAILGATE. THE CONTACT STATED THAT IT WAS DIFFICULT TO MANUALLY RAISE THE TAILGATE. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER AND LOCAL DEALER WERE NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 16,000. INVALID VIN.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					