

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 30-JUL-2020 SEP 16 2020		Repository ☐ Reference No. 11342322	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City	State	Zip Code	Evening Telephone Number		
HUNTINGTON BEACH	CA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1F6NF53Y580		Make COACHMEN	Model MIRADA	Model Year 2010	
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 19-JUN-2020	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN			Failure Mileage 41000	Failure Speed 55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 COACHMEN MIRADA. THE CONTACT STATED THAT WHILE DRIVING AT 55 MPH, HE WAS ALERTED BY FELLOW MOTORIST THAT LIGHT GRAY SMOKE WAS EMITTING FROM HIS VEHICLE. THE CONTACT IMMEDIATELY PULLED OVER AND HAD ALL THE OCCUPANTS EXIT THE MOTOR HOME. UPON INSPECTION, THE CONTACT SAW THAT THE TRANSMISSION FLUID HAD OVERFLOWED ONTO THE EXHAUST PIPE WHICH HAD CAUSE A FIRE. A POLICE REPORT WAS NOT FILED AND NO INJURIES WERE SUSTAINED AS A RESULT OF THE FAILURE. THE CONTACT WAS ABLE TO RETRIEVE A FIRE EXTINGUISHER AND EXTINGUISH THE FIRE. THE CONTACT ALLOWED THE VEHICLE TO COOL OFF AND CONTINUED TO DRIVE THE VEHICLE AT A LOW RATE OF SPEED UNTIL HE REACHED HIS DESTINATION. THE CONTACT TOOK THE VEHICLE TO AN INDEPENDENT MECHANIC WHERE IT WAS DISCOVERED THAT THE ORIFICE FOR THE TRANSMISSION FLUID TO FLOW TO THE ENGINE WAS TOO SMALL; DUE TO THIS DESIGN FLAW, THE TRANSMISSION OVERHEAT WHICH CAUSED THE FAILURE. THE VEHICLE WAS REPAIRED BY THE INDEPENDENT MECHANIC. COACHMEN HAD INITIALLY BEEN NOTIFIED OF THE FAILURE AND INFORMED HIM THAT THE FAILURE WAS RELATED TO FORD WHO WAS THE MAKER OF THE CHASITY. THE CONTACT REACHED OUT TO THE FORD MANUFACTURER WHERE HE FILED A CLAIM WITH FORD. THEY DECLINED TO ASSIST WAS THE REPAIR OF THE VEHICLE. THE FAILURE MILEAGE WAS APPROXIMATELY 41,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IN ADDITION, THE SERVICE TECH AT THE SHOP (AATCO TRANSMISSION) IN BULLHEAD CITY, AZ STATED THAT "THIS IS NOT THE FIRST ONE THAT HE HAS REPAIRED FOR THE SAME PROBLEM. IN FACT THIS PROBLEM HAS BECOME SO COMMON THAT THERE ARE AFTER MARKET REPAIR KITS AVAILABLE TO FIX THE PROBLEM".

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

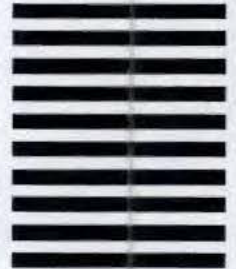
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

