

U.S. Department of Transportation National Highway Traffic Safety Administration		<b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Date Received 29-JUL-2020 <b>SEP 22 2020</b>		Repository <input type="checkbox"/> Reference No. 11342099			
<b>OWNER INFORMATION (Type or Print)</b>					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
SARASOTA		FL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
5TDKZRFH2KS		TOYOTA		HIGHLANDER	
Model Year		Date Purchased		Dealer's Name and Telephone Number	
2019		11/25/2018		TOYOTA of SARASOTA / 941-924-7700	
Engine:		Original Owner		State	
No: Cylinders		<input type="checkbox"/>		Zip Code	
6					
Fuel Type:		Transmission Type		Multiple Failure:	
Reg		<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control		Incident Date(s)	
		Powertrain		25-JUL-2020	
		FRONT Wheel Drive		7/17/20 + 7/29/20	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 074000 FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage	
Undetermined				30078	
				6250 mi	
				15 MPH	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0	
				Number of Deaths	
				0	
		Reported to Police			
		N			
<b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2019 TOYOTA HIGHLANDER. THE CONTACT STATED THAT WHILE ATTEMPTING TO ACCELERATE FROM A STANDING START THE VEHICLE WOULD SUDDENLY ACCELERATE AND IMMEDIATELY HESITATE BEFORE ACCELERATING AND OPERATING AS NORMAL. THE FAILURE HAD OCCURRED ON 2 SEPARATE OCCASIONS. THE CONTACT INDICATED THAT THE FAILURE HAD OCCURRED AFTER THE RECALL REMEDY WAS PERFORMED FOR THE NHTSA RECALL CAMPAIGN NUMBER 20V012000(FUEL SYSTEM). THE CAUSE OF THE FAILURE WAS NOT YET DETERMINED. THE DEALER TOYOTA OF SARASOTA LOCATE AT 7435 TAMiami TRAIL SARASOTA FL. AND THE MANUFACTURER WERE NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS <del>30,078</del> 6,250					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					