

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: NHTSA ODI 11341819
Date: Monday, August 24, 2020 5:25:50 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Monday, August 24, 2020 3:08 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: NHTSA ODI 11341819

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

To NHTSA,

This car is now 20 years old, how much longer must I wait till it is safe to drive! Remember the BMW recall letter cites "**possibility of explosion of metal shrapnell striking driver and occupants resulting in injury or death!**" Hey NHTSA let's not take this lightly!!!



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 28-JUL-2020
Repository:
Reference No.: 11341819

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: HARRISON State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WBAAM3342Y[REDACTED]
Make: BMW Model: 323I Model Year: 2000
Date Purchased: Dec. 1999 Dealer's Name and Telephone Number: BMW of Greenwich, CT. 888 348 2736
Original Owner: Dealer's City: Greenwich, CT. State: CT. Zip Code: 06830
Engine: No. Cylinders: 6 Fuel Type: GAS
Transmission Type: MAN. Antilock Brakes: Powertrain: Multiple Failure: Incident Date(s): 26-NOV-2019
Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage: Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 BMW 323I. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 19V853000 (AIR BAGS) HOWEVER, THE PART TO DO THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND WERE NOT ABLE TO PROVIDE AN ESTIMATED TIME FRAME FOR THE RECALL REMEDY TO BE AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. *THIS VEHICLE IS NOW 20 YEARS OLD. THE WORLD HAS KNOWN OF THESE AIR BAG INFLATOR PROBLEMS FOR YEARS NOW. HOW MANY MORE YEARS MUST I WAIT FOR THIS DESIGN FLAW TO BE CORRECTED? BMW KNEW OF THIS PROBLEM LONG BEFORE 11/26/2019! IF THIS DOES NOT CONSTITUTE "EXCEEDED REASONABLE TIME FOR RECALL REPAIR" - THEN WHAT DOES!*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.