

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint -----11338453 -----
Date: Wednesday, July 29, 2020 10:21:08 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Greetings.

It's scary to think that we ride on this vehicle with my family where the manufacturer has made the alarm that anytime this vehicle could blow up on fire and kill us all because of the defect. It has been many months since we received the RECALL but up to now they have not made any repair. Are we going to wait until we all fall victims to the negligent acts and/or prolonged inactivity of the manufacturer?

We appeal for your urgent help on this matter. Thank you and bes regards.

Very sincerely,
[REDACTED]

On Fri, Jul 24, 2020 at 7:42 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation