

OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOO \(NHTSA\)](#)
Subject: FW: Door lock sensors.
Date: Tuesday, August 4, 2020 9:03:41 AM

From: [REDACTED]
Sent: Saturday, August 01, 2020 10:16 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Door lock sensors.

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The entire point of my complaint was a safety issue. When the right passenger door or back door behind the driver has been opened and shut the sensor on the dash does not recognize that the doors are closed and thus will not allow them to lock. The doors are closed when I am driving but cannot be locked. As I transport young grandchildren quite a bit I do not feel safe knowing the doors are not locked. If we were to be broken down on the road or even sitting at a traffic light and someone decided to open the doors I would not be able to prevent that. Thankfully the grandchildren are in child restraints and are not capable of opening the doors while I am driving. I do not understand how Ford recognized this problem on the drivers door and paid to have it repaired yet ignore the same issue on the other two doors.

Sent from my Verizon, Samsung Galaxy smartphone