

OF INFORMATION ACT (FOIA). 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@NHTSA)
Subject: Re: FW: Follow up to ODI Complaint ----- 11331565-----
Date: Monday, July 20, 2020 11:43:51 PM

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My car started consuming oil at 20,000 miles at rate of a quart every 2500 miles. Kia of Dayton could not find a leak. At 50,000 miles it consumed oil at rate of 1 quart every 1000 miles. Kia of Dayton claimed that was normal consumption. Still no leak detected. At around 80,000 miles is when hesitation and shuddering was first noted. Matt Castrucci kia did recall repair but did not check engine or catalytic converter as I had requested. At around 100,000 miles, car stalled then shook and had poor acceleration. That is when 3rd party diagnostics showed oil on spark plugs and 3rd cylinder compression loss. Car consuming oil at rate of 1 quart every 500-700 miles. Everything else seems pretty accurate

On Mon, Jul 20, 2020, 11:46 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation