

FOR AGENCY USE ONLY 100148	
Date Received 23-JUN-2020	Repository <input type="checkbox"/> Reference No. 11330367
Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]	

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City SOUTH PAK State PA Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KM8JTCAF3FU [REDACTED]  
Make HYUNDAI Model TUCSON Model Year 2015  
Date Purchased 2015 Dealer's Name and Telephone Number Bowser Hyundai 1(888)745-8002 Engine: No. Cylinders Fuel Type: unleaded  
Original Owner  Dealer's City State Zip Code Clanton PA 15025  
Transmission Type Automatic  Antilock Brakes  Cruise Control Powertrain Multiple Failure: Incident Date(s) 17-JUN-2020

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 060000 ENGINE (PWS) Failure Mileage 62000 Failure Speed 55

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**  
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2015 HYUNDAI TUCSON. THE CONTACT STATED THAT WHILE HIS SON WAS DRIVING ABOUT 55 MPH, A NOISE WAS HEARD AND ANOTHER DRIVER ALERTED THAT THE VEHICLE WAS SMOKING. THE CONTACT STATED THAT THE VEHICLE OCCUPANTS STATED THAT SMOKE WAS SEEN ENTERING THE VEHICLE. THE PASSERBY OPENED THE HOOD AND THE VEHICLE BURSTED INTO FLAMES. NO INJURIES WERE REPORTED. THERE WAS NO WARNING INDICATORS. THE PASSERBY ATTEMPTED TO EXTINGUISH THE FIRE WITH A FIRE EXTINGUISHER. THE FIRE DEPARTMENT ARRIVED AT THE SCENE AND EXTINGUISHED THE FIRE COMPLETELY. THE CONTACT STATED THAT A STATE TROOPER FILED A POLICE REPORT AND THAT A FIRE REPORT WAS ALSO FILED. THE VEHICLE WAS DAMAGED AND WAS TOWED TO A TOW YARD. THE CONTACT STATED THAT THE INSURANCE COMPANY HAD NOT GIVEN THE FINAL REPORT ON THE STATUS OF THE VEHICLE. THE DEALER WAS NOT CALLED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 62,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

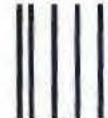
Same info as given on front of page. The insurance company has stated the car is totaled.

- Never received a copy of police or Fire department reports.  
Trooper info: Tpr. Arndt  
412-299-1607

ATTACH ADDITIONAL SHEETS IF NECESSARY

FITTSBURGH  
PA 150  
04 AUG '20  
FW 2 L

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



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