

NHTSA ccmMercury Routing Slip



CL-11329489-2425

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Printed: 6/22/2020

NHTSA #: ES20-001197

XREF #:

Delivery: EML

Rec'd Date: 6/22/2020

Doc Type: CGA

Address To:

Referred By: NAD-200

Doc Date: 6/18/2020

Due Date: 7/20/2020

S10 #:

DOT/I #: OST-I-200619-009

RMP #:

**Subject: DOT INQUIRY FROM CONGRESSMAN PETE OLSON ON BEHALF OF CONSTITUENT [REDACTED]
[REDACTED] REGARDING A PENDING NHTSA COMPLAINT. NHTSA COMPLAINT NUMBER 11329489
FOR HER 2017 FORD FUSION**

Ack Date:

Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS

Cleared Date:

File Loc:

Added By: ALee

Ack By:

Signature: SARA PETERS

Cleared By:

XREF File:

Modified By: Arnold.Lee

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

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THE HONORABLE PETE OLSON
MEMBER, U.S. HOUSE OF REPRESENTATIVES
6117 BROADWAY ST
PEARLAND, TX 77581
Tel: 281-485-4855 Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	6/22/2020		
NEF-010	REPLY	6/22/2020	7/20/2020	

PETE OLSON
22nd District, Texas

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Congress of the United States
House of Representatives
Washington, DC 20515

COMMITTEE ON
ENERGY AND COMMERCE
SUBCOMMITTEE ON ENERGY
SUBCOMMITTEE ON
COMMUNICATIONS AND TECHNOLOGY

COMMITTEE ON SCIENCE,
SPACE AND TECHNOLOGY
SUBCOMMITTEE ON
SPACE AND AERONAUTICS

In accordance with the Privacy Act of 1974, I, [REDACTED] give my personal authorization to Congressman Pete Olson, and/or his staff, designated by him, to make a proper inquiry on my behalf concerning the following:
On 6/17/20 Big Star Ford in Pearland, TX confirms that my engine to my 2017 Ford Fusion SE Ecoboost is locked up. The current recall Program 19B37 for 1.5L engine does not include 2.0L (my engine). Internal coolant leaking into cylinders causes engine failure and is a known manufacturer defect. I had previously changed spark plugs and the spark plugs to cylinder 1 and cylinder 2 were exceptionally seized. I have 2 mechanics that can confirm. I also have the old spark plugs as evidence.

About a few months ago, February 26, 2020, I had Mac Haik Ford do a radiator flush. The following week Mac Haik Ford did a radiator flush redo, per Tony, the manager. Coolant level was showing low. I have come to learn that internal coolant leaks are a big problem. And because of the advanced chemistry of today's coolant, I could literally drive for several thousands of miles while the plugs slowly become fouled without any warning. This is a serious manufacturer defect. Please help me!

I ☐ DO ☒ DO NOT authorize the office of Congressman Pete Olson to release information regarding my case to Third Party individuals. If you checked "DO", you may list 1 authorized contacts (ex. Spouse, Friend, etc.) below. We will only share information with those listed below only if they contact our office.

Name: _____ Relationship: _____

[REDACTED]
Name

[REDACTED]
Address

[REDACTED]

Pearland TEXAS [REDACTED]

City State Zip

[REDACTED] 6/18/20

Signature Date

[REDACTED]
Social Security Number

[REDACTED]

[REDACTED] (FORD Cust Relations)

Claim Number (If Applicable)

[REDACTED]

Preferred Phone Number

[REDACTED]

Email Address

THIS FORM MUST BE SIGNED BY THE PERSON WHOSE INFORMATION IS BEING SAUGHT

Please note that while I strive to assist my constituents, completing this form does not guarantee that my office will be able to assist you.

This is at: <http://www.house.gov/olson>

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