

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@dot.gov)
Subject: Re: FW: Follow up to ODI Complaint ---- 11328850-----
Date: Tuesday, September 15, 2020 11:36:42 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

The mileage was 179000 not 79000. Also city is beckley. The issue was a faulty gear shifter. The part is on National back order. I can't even get the part to fix my vehicle, the damage had been repaired to my vehicle but the problem is still there and im afraid this could happen again.

On Mon, Jul 13, 2020, 7:56 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation