

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Vehicle Owner's Questionnaire - 11328345
Date: Tuesday, June 22, 2021 7:06:45 AM

From: [REDACTED]
Sent: Monday, June 21, 2021 4:24 PM
To: [REDACTED] Vehicle Safety Hotline
<vsh@dot.gov>
Cc: [REDACTED]
Subject: Re: Vehicle Owner's Questionnaire - 11328345

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Hello [REDACTED],

- I wanted to follow up with you regarding any new updates.
- The last time we spoke was 7.23.2020 and [REDACTED] the owner of the Kia Sportage has been awaiting some feedback on what we believe to be an engine defect and/or recall.
- 2013 Kia Sportage VIN# KNDPC3A27D7 [REDACTED]
- What is the timeline at this point for some resolution, as we suffered eminance debt because of this?

Regards,

[REDACTED]
[REDACTED]

Sent from my iPhone

On Jul 23, 2020, at 2:07 PM, [REDACTED] CTR (NHTSA)
[REDACTED] wrote:

Good Afternoon,

Attached is a copy of your Vehicle Owner's Questionnaire.

Best,

[REDACTED]

Document Analyst II
CyberBahn Federal Solutions, LLC
On assignment at U.S. Department of Transportation
National Highway Traffic Safety Administration
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Office [REDACTED]

<EVOQ EMAIL-MAILED RESPONSE.PDF>

[REDACTED]