

U.S. Department of Transportation National Highway Traffic Safety Administration		<b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
<b>OWNER INFORMATION (Type or Print)</b>		Date Received <b>AUG 13 2020</b> 11-JUN-2020		Repository <input type="checkbox"/> Reference No. 11328304	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City CALHOUN		State GA		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL3AP6JC [REDACTED]		Make NISSAN	Model ALTIMA	Model Year 2018	
Date Purchased <b>10/12/2018</b>	Dealer's Name and Telephone Number <b>Nissan of Dalton</b>		Engine: No. of Cylinders <b>6</b>	Fuel Type: <b>Unleaded</b>	
Original Owner <input checked="" type="checkbox"/>	Dealer's City <b>DALTON</b>		State <b>G.A.</b>	Zip Code <b>30721</b>	
Transmission Type <b>Automatic</b>	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain <b>Engine shaking</b>	Multiple Failure: <b>Alignment</b>	Incident Date(s) 01-MAY-2020	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 980000 UNKNOWN OR OTHER <b>Gas pedal, transmission jerked, unbalanced</b>			Failure Mileage 19000	Failure Speed <b>65mph</b>	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM4L9ABC036)		<input type="checkbox"/> Original Equipment <input checked="" type="checkbox"/> Prior Repair	Failure Location: <b>speed, accelerate</b>		
Tire Component Code				Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police Y	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2018 NISSAN ALTIMA. THE CONTACT STATED THAT HIS VEHICLE WAS REAR ENDED WHEN HE WAS STOPPED AT A STOP SIGN. THE CONTACT WAS TRANSPORTED TO THE HOSPITAL BY AMBULANCE FOR BACK PAINS AND FACIAL INJURIES. THE CONTACT WAS UNAWARE OF INJURES TO THE OTHER VEHICLE OCCUPANTS. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO THE DEALER HERITAGE NISSAN (1500 VETERANS MEMORIAL HWY NE, ROME, GA 30161 706-291-1981) AND THEY SAID THE DAMAGE WOULD COST OVER \$10,000 TO FIX. THEY WELDED THE FRAME BACK TOGETHER EVEN THOUGH THEY SHOULD HAVE TOTALED THE VEHICLE. THEY REPAIRED THE VEHICLE WITH USED PARTS AND THE CONTACT NOTICED THE SUBPAR WORK WHEN HE GOT HIS VEHICLE BACK. THE MANUFACTURER WAS LEFT A MESSAGE TO CALLBACK THE CONTACT BUT NO RETURN CALL HAD OCCURRED. THE VEHICLE PERFORMS POORLY WITH THE REPAIRS BY THE DEALER. THE INSURANCE COMPANY HAD NOT RESPONDED TO THE CONTACT'S ISSUE. THE FAILURE MILEAGE WAS 19,000.					
<b>Corrections: The repair shop is the one who repaired my car not dealership. Dealership get me estimate</b>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Didn't replace my rear lights and my windshield holder. They put glue on my spoiled and put damaged mufflers.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

After crashed my car was sent to a salvage place because was totaled because was bad damaged but insurance is complaining about how much they have to pay that's why they used junk unmatched parts instead new or after market. Now when i drive it my car don't pick up a speed when reach 65mph on a highway it take a long time to keep up. My engine is shaking when i put in park when I drive sometime's the car swerved by its own without moving my steering wheel or try to change lanes.

ATTACH ADDITIONAL SHEETS IF NECESSARY

NASHVILLE  
TN 370  
25 JUL '20  
PM 5 L

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE,  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

