

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOO \(NHTSA\)](#); [REDACTED]
Cc: [REDACTED]
Subject: ODI# 11328157
Date: Friday, July 31, 2020 12:35:11 PM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

Thank you for contacting me about COMPLAINT #: [REDACTED]. I know you must have 14 zillion complaints to deal with aday \.

But when Dodge tells me this is serious and to have it fixed to avoid a major problem as i see it stranded someplace and no help Or cell phone service, my vehicle stops in the middle of 70 to 75 mileanhour traffic and my wife and i get seriously hurt or worse and when you call about your car the dealership says good luck and get on the waiting list ' You'll be lucky to get it fixed by February of 2021. and that they only get 1 part every 2 week some time evn 3 weeks. and you call Dodge direct and they basically say tough thats the way it is.

What happens when they are in need of a hand out so their company doest go bankrupt. they can't wait and the CEO's get million dollar bonus look at JP Morgen in 2008 bonus \$30,000,000.after the hand out or bailout. gve us consumers a break.

then they tell me they could pay \$35 a day for a car. Its \$90 in Phoenix, AZ.

We and you need to have this company take my car off the road if it is that serious as they stated in their letter to me and give me a vehicle of the same size and let it sit for 7 months until it getts fixed and of course all the fluids change or buy the vehicle back at \$70,000. thats what these cars ar now

Talk to them and get me a part or buy my car.
Thank You
[REDACTED]
[REDACTED]

[REDACTED]
Quality Control Analyst



8300 Greensboro Drive, Suite 600, McLean, VA 22102

240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

Certifications: CMMI-DEV2; CMMI-SVC3; ISO20000; ISO9001; ISO27001

Partnerships: MS SILVER-Devices & Deployment; AWS Standard Consulting Partner; Blackberry Authorized Reseller Partner

DOWNLOAD OUR TELESIS JOBS Mobile App from:

App Store, iOS Version: <https://itunes.apple.com/us/app/telesis-jobs/id1364104100?mt=8>

Google Play, Android Version: <https://play.google.com/store/apps/details?id=com.telesisjobs>

Check out our current job openings at: <http://www.telesishq.com/careers/search-open-jobs/>

Ask me how you can earn up to \$3,000 with TELESIS Employee Referral Program!

This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to whom they are addressed and may contain information hat

Sent from [Mail](#) for Windows 10