

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](mailto:EVOQ@NHTSA)
Subject: Re: FW: Follow up to ODI Complaint ----- 11328157-----
Date: Wednesday, July 22, 2020 12:25:23 PM

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so i just wait for a crash or are they willing to buy my Van back for \$65,0000.00 as it is a conversion van. If i have an accident account of this problem i will have an attorney go after all three safty agencys of the government i have contacted and Dogge as well with a class action suite.

No boby is willing to help except the dealers IF THEY HAD THE PARTS

not a threat just the way everyone wants it.

[REDACTED]

On Mon, Jul 6, 2020 at 10:19 AM [REDACTED] wrote:

That's untrue I have personally call Dodge home office and they did not know when this part would be available so in the mean time as we drive our mary way the dealer says its a very hazardous condition and needs to br fixed NOW.

So US consumers are getting lip service and lied to by all department of Dodge and the USA government sounds normal.

.If i have a problem before parts coming everyone will know

Thats for the form letter

[REDACTED]

On Mon, Jul 6, 2020 at 3:40 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767.

Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation