



Office of the General Counsel

Ford Motor Company
Product Claims Department
P.O. Box 70
Dearborn, Michigan 48121-0070

March 3, 2022

[REDACTED]
Jacksboro, TN [REDACTED]

RE: 1997 Explorer [REDACTED]
VIN: 1FMDU24E3VU [REDACTED]

Dear [REDACTED]:

Thank you for submitting your claim related to your Ford vehicle. Ford values its customers and strives to provide the best vehicles and world class customer service. The purpose of this letter is to get some more detailed information regarding the incident and the vehicle involved. If you have any questions or concerns about information in this letter, my contact information is listed at the end of this letter.

PLEASE PROVIDE A VALID EMAIL ADDRESS

Information About the Incident

Please provide the following information that may be helpful to us in evaluating this matter:

1. List any after-market items installed on the vehicle (for example, alarms, remote starters or lift kits):

NONE

2. What was the mileage on the vehicle at the time of the fire? 120,000

Please provide copies of the following documents when you complete and return this form:

- The title, vehicle registration, and bill of sale;
- Color photographs of the vehicle, including other property, if any, that was damaged (please include the last 6 digits of the VIN on the back of each photo);
- A police and/or fire report related to the incident;
- Written verification from the insurance company that it is not paying for the same loss; GEICO
- Any repair estimate, invoice or receipts for which you are seeking reimbursement; and
- Documents indicating the vehicle service history.

Musical Gear within the vehicle:

\$1200 Fender MIM bass guitar
\$1800 P.A. + Speakers
\$250 Used Erate Bassmaster B&160
\$500 Vintage Bassman Fender
\$600 Fender Stratocaster guitar
\$400 + Hardshell case
\$ Shure 58 microphones cables, stands

Thank you for bringing this claim to our attention. So that we can adequately review the claim, please provide the requested information within 90 days, or we will assume that you are not interested in pursuing a claim and will close our file.

Respectfully yours,

Andrew Chabot

Andrew Chabot
Legal Analyst-OGC Product Claims
Email: achabot@ford.com
Fax: (888) 410-9025



TENNESSEE DEPARTMENT OF REVENUE
VEHICLE TAXPAYER SERVICES DIVISION
MULTI-PURPOSE APPLICATION
OFFICIAL VEHICLE REGISTRATION



STATE

NEW OR CURRENT TITLE NUMBER		TRANSACTION CODE 001		REGISTRATION ONLY NUMBER	
OWNER INFORMATION *LEGAL STATUS: 1 (AND) 2 (OR) 0 ENTER NAME CODE IN BOX 1 (SAME) 2 (DIFFERENT) 3 (MULTIPLE LAST NAMES) 4 (COMPANY) 5 (OVER 28 CHARACTERS) 0 MAG N ILU N					
LAST NAME		FIRST NAME		MIDDLE	
ADDRESS 1 (MAILING)		ADDRESS 2 (PHYSICAL)			
CITY		STATE		ZIP CODE	
JACKSBORO		TN			
CITY OF RESIDENCE/PRINCIPAL BUS OR INQUIRY LOCATION		PURCHASE DATE		TELEPHONE #	
CAMPBELL 07		11/06/2019			
*LEASED 0		*SERVICE OPTIONS		*PLACARD/HEARING IMPAIRED CLS/YR	
		SEE REVERSE SIDE FOR INSTRUCTIONS			
VEHICLE INFORMATION					
VIN		MAKE		MODEL	
1TMDU24E3V		FORD		EPR	
		YEAR		BODY	
		1997		UT	
TITLE BRAND - translation		CODE		TYPE OF FUEL - translation	
		U		GAS	
CODE				1	
SURRENDERED TITLE #		STATE		PREVIOUS STATES TITLED	
		TN			
VEHICLE USE		VEHICLE TYPE		CURRENT MILEAGE	
P		A			
ODOMETER ACTUAL (0) NOT ACTUAL (8)		INDICATOR OVER 10 YRS / 16,000 LBS (1)		CODE	
(L/M one)		IN EXCESS OF MECHANICAL LIMITS (6)		1	
COLOR CODE (enter appropriate code)*		MOBILE HOME		# AXLES	
L		LGTH WCH			
GROSS VEHICLE WEIGHT		*VEHICLE TRADE-IN DESCRIPTION		COMPANY VEHICLE #	
PLATE INFORMATION *(required for Title and Registration and Registration Only Transactions) SEE REVERSE SIDE FOR COMPLETE INSTRUCTIONS					
CLASS CODE/ISSUE YR(1)(3)		VALIDATION # (1)		COUNTY STICKER # (1)	
2019		P			
CITY STICKER # (1)(2)		*PLATE # (TRADE IN) (2)		CLASS CODE/ISSUE YR (2)	
EXPIRATION DATE (1)(2)(3)				11/30/2020	
TDR STICKER # (4)		TEMP OPERATOR PERMIT # (3)		# OF SEATS (5)	
ZONE (COUNTY NAME) (6)		USDOT / REGISTRANT # (7)		MOTOR CARRIER # (8)	
LIEN INFORMATION (if lien present)					
LIEN CODE		FIRST LIENHOLDER		LIEN DATE	
STREET		CITY		STATE	
ZIP CODE					
LIEN CODE		SECOND LIENHOLDER		LIEN DATE	
STREET		CITY		STATE	
ZIP CODE					
*LESSEE / REGISTRANT INFORMATION (OWNER OF PLATE)					
LEGAL STATUS		NAME CODE		MAG	
				ILU	
NAME		NAME			
ADDRESS		CITY		STATE	
ZIP CODE					
VEHICLE COST / TAX INFORMATION *(required for Title & Registration Transactions)					
SALE PRICE		TRADE IN ALLOWANCE		WARRANTY AMOUNT	
100.00					
TAXABLE AMOUNT		SALE TAX PAID		*TAX EXEMPTION REASON / SALES TAX #	
100.00					
DEALER NAME		DEALER ADDRESS		DEALER #	
*Required for Duplicate Title - T.C.A. 55-3-115 (submit illegible or altered Certificate of Title)					
☐ LOST		☐ STOLEN		☐ MUTILATED	
☐ RTND DUE TO NON DELIVERY		☐ ALTERED		☐ ILLEGIBLE	
Under penalties of perjury, I hereby certify all information provided is true and correct to the best of my knowledge, and acknowledge that it is not the responsibility of the Motor Vehicle Division or its assignees to determine the accuracy of the information provided by me or on my behalf.					
SIGNATURE OF CERTIFIER/OWNER		POWER OF ATTORNEY/AUTHORIZED SIGNATURE (IF APPLICABLE)		DATE	
				03/08/2022	
INVOICE NUMBER		COUNTY NAME		CO NUMBER	
		CAMPBELL		7	
DATE OF APPLICATION		BY AUTHORITY OF REGISTRAR OF MOTOR VEHICLES (COUNTY CLERK)		MA	
11/12/2019		ALENE BAIRD			
OFFICE USE ONLY					
REGISTRATION FEE		ELECTRIC VEHICLE FEE		CREDIT	
29.80					
LEASE FEE		TRANS FEE		CLERK FEE	
				3.23	
ISSUANCE FEE		LIEN FEE		TITLE FEE	
8.00				5.50	
TOTAL TAX COLLECTED				9.25	
COMPUTATION OF		SALES OR USE TAX		SA TAX	
☐ SALES TAX ☐ USE TAX		7.00		2.25	
LOCAL TAX		ADDITIONAL TAX		COLLECTED IN STATE OF	
				45.00	
COUNTY WHEEL TAX		CITY WHEEL TAX		INS FEE	
*SERVICE OPT FEE		ORGAN DONOR		POSTAGE	
VER		ID / RESIDENCY VERIFICATION		VIN PLATE FEE	
				.00	
*TOTAL FEES COLLECTED				100.78	
Port: wk Cash: 0.00 Check: 0.00 Credit#: Credit: 100.78 Auth#: GV: 0.00 Change: 0.00					

JACKSBORO FIRE DEPARTMENT

INCIDENT REPORT

"Proudly serving the citizens of Jacksboro Tennessee."

Incident Number: [REDACTED]	Date: 6-7-20	Day: Sunday	Exposures: ☒ Yes ☐ No
Alarm: 17:02	Responding: 17:03	On Scene: 17:06	In Control: 17:30
Incident Location: [REDACTED]	Jacksboro	Response District: JFD	
Incident Type: 10-72 CAR ON FIRE	Method of Alarm: Dispatched		
Situation Found: CAR ON FIRE next to HOUSE	First Unit On Scene: eng 1		
Action Taken: Extinguished Fire			
Incident Commander: DIMARISON	Safety Officer: A. Leach		
Weather Conditions: Hot, Clear	Road Conditions: Dry		
Mutual Aid Given To:	Mutual Aid Received From:		
Injuries: ☐ Fire Service: ☐ Civilian: ☐	Fatalities: ☐ Fire Service: ☐ Civilian: ☐		

Response Summary

Personnel #:	Engines:	Tankers:	Trucks:	P.O.V.'s:
Mutual Aid Unit Number's:				

Structural Property

Owner's Name: [REDACTED]	Occupant's Name:
Address: [REDACTED]	Address:
Phone: [REDACTED]	Phone:
Insurance Company:	Insurance Company:
Policy Number:	Policy Number:
Insurance Address:	Insurance Address:
Agent's Name and Phone:	Agent's Name and Phone:

Vehicle #1

Mobile Property

Make:	Model:	Year:
License Plate:	VIN #:	
Owner:	Address:	Phone:
Occupant:	Address:	Phone:
Insurance Company:		Policy Number:
Agent's Name:		Phone:

Vehicle #2

Make: Ford	Model: Explorer	Year: 1997
License Plate: [REDACTED]	VIN #: N/A	
Owner:	Address:	Phone:
Occupant:	Address:	Phone:
Insurance Company:		Policy Number:
Agent's Name:		Phone:

Fire Extinguishment

Fire Origin: Driver compartment	ETA:
Method of Extinguishment: water	Acres Burned:
	Estimated Dollar Loss:

Equipment Involved in Ignition

Make:	Model:	Year:
Serial No.:		

Structure Fire

Complex Use:	Material Generating Most Smoke: plastic
Fixed Property Use:	Area of Fire Origin: Driving Compartment
Construction Type:	Level of Fire Origin: Drivers and motor compartment involved
Construction Method:	Avenue of Flame Travel:
Building Status:	Extent of Flame Damage:
Type of Material Ignited: plastic	Extent of Smoke Damage:
Form of Material Ignited:	Extent of Water Damage:
Equipment Involved:	Termination Stage:
Form of Heat Ignition:	Smoke Detector Performance:
Material Generating Most Heat:	Sprinkler System Performance:

☐	Jason Shetterly	400	☐	Eric Sowank	408	☒	Dylan Leach	415	☐		
☒	Dewey Madison	401	☐		409	☐	Brock Stooksbury	416	☐		
☐		403	☐	Blake Kitts	410	☐	Jacob Wilson	417	☐		
☐	Kenny Allen	404	☐	Chris Demott	411	☐	Nick Nelson	418	☐		
☐	Jeff Fugate	405	☒	Bo Byrge	412	☐	Brandon Seidner	419	☐		
☐	Chris Huguenard	406	☐	Gene Gunter	413	☐	Tristan Nelson	420	☐		
☐	Anthony Lucas	407	☒	Jason Paulauskas	414	☐		421	☐		

Apparatus Response

☒	Engine 1	Mileage: 2545	Water Pumped:	# of Passengers: 1	Driver: D. Leach
☐	Engine 2	Mileage:	Water Pumped:	# of Passengers:	Driver:
☐	Engine 3	Mileage:	Water Pumped:	# of Passengers:	Driver:
☐	Unit 4	Mileage:	Water Pumped: N/A	# of Passengers:	Driver:
☐		Mileage:	Water Pumped:	# of Passengers:	Driver:

Services Rendered

☐	Control Burn Response	☐	Medical Treatment	☐	Salvage and Overhaul
☐	False Alarm Response	☐	Public Assist	☐	Search and Rescue
☒	Fire Extinguishment	☐	Rescue Extrication	☐	Standby
☐	Fire Investigation	☐	Roadway Clean-Up: Haz-Mat	☐	Ventilation
☐	Illegal Burn Response	☐	Roadway Clean-Up: Non Haz-Mat	☐	Other:

Equipment / Supplies Used

☐	Air Bag	☐	Dump Tank	☐	Gas Monitor	☐	Pike Pole	☐	Salvage Cover
☐	Air Compressor	☐	EMS - Gloves	☐	Gas Plug Kit	☐	Plug and Dike	☐	Sawzall
☐	Axe	☐	EMS - Supplies	☐	Generator	☐	Portable Light	☐	SCBA Pack
☐	Baricade Tape	☐	Extinguisher	☐	Glass Master	☐	Portable Pump	☐	SCBA Bottle
☐	Bolt Cutters	☐	Fire Flapper	☐	Halligan Tool	☒	Pry Bar	☐	Scene Light
☐	Broom	☐	Fire Hose	☐	Hand Tools	☐	Rehabilitation	☐	Shovel
☐	Camera	☐	Fire Rake	☐	Haz-Mat Abs.	☐	Rescue Blanket	☐	Thermal Imag.
☐	Chainsaw	☐	Flashlight	☐	Hood Tool	☐	Rescue-Cutters	☐	Ventilation Fan
☐	Class "A" Foam	☐	Foam Educator	☐	Oil Absorbent	☐	Rescue-Spreader	☒	
☐	Class "B" Foam	☐	Foam Nozzle	☒	Oxygen	☐	Road Cone	☐	
☐	Cribbing Block	☐	Fog Nozzle	☐	Piercing Nozzle	☐	Rubber Mallet	☐	

Narrative: Car on fire threatening residence. made quick knockdown & protected the exposures no damage to the structure.

Officer in charge: D. MADISON

Member Writing Report: D. Leach

*Attach additional incident notes to this report if needed.

[Redacted]
Jacksboro In [Redacted]

KNOXVILLE TN 377
16 MAR 2022 PM 1 L



Office of Defects Investigations
11327709 NVHS-210 1200 New Jersey Ave SE
WBLDG Washington DC 20590

20590-

