

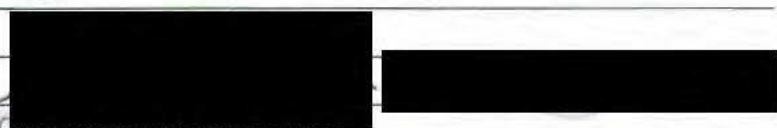
REV 10 7-13-20

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 02-JUN-2020 JUL 29 2020		Repository <input type="checkbox"/> Reference No. 11327014	
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]		E-mail Address: [REDACTED]	
Address: [REDACTED]		Evening Telephone Number: [REDACTED]			
City: MANTECA	State: CA	Zip Code: [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4X4TRLB20M [REDACTED]		Make FOREST RIVER	Model ROCKWOOD	Model Year 2021	
Date Purchased 5-12-20	Dealer's Name and Telephone Number TOSCANO RV		Engine: No: Cylinders -0-	Fuel Type:	
Original Owner <input type="checkbox"/>	Dealer's City LAS BANOS, CA	State CA	Zip Code		
Transmission Type -	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain -	Multiple Failure: -	Incident Date(s) 12-MAY-2020	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE: BODY Handle = Mode w/ Tintig = too weak!			Failure Mileage 65	Failure Speed -0-	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: Home of Purchase!			
Tire Component Code N/A			Tire Failure Type: N/A		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2021 FOREST RIVER ROCKWOOD ULTRA LITE *2608* (ADDED BY HARRISON, 6/3/20). THE CONTACT STATED THAT UPON HIS WIFE GOING UP THE STAIRS AND PULLING ON THE ENTRY DOOR HANDLE LOCATED ON THE OUTSIDE THE TRAILER, THE HANDLE FRACTURED CAUSING THE CONTACT'S WIFE TO FALL AND SUSTAIN A CONTUSION TO THE BACK OF HER HEAD ALONG WITH BODY BRUISES SUCH AS HER BACK AND RIGHT SHOULDER. THE CONTACT'S WIFE SOUGHT MEDICAL ATTENTION FOR HER INJURIES WHERE THEY CONFIRMED SHE SUFFERED BRAIN BLEEDING. THE CONTACT SPOKE WITH TOSCANO RV CENTER LOCATED AT 2531 E PACHECO BLVD, LOS BANOS, CA 93635 AND THEY SENT HIM A REPLACEMENT HANDLE FOR HIM TO INSTALL. THE HANDLE WAS REPLACED AND FUNCTIONED AS DESIGNED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 65.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

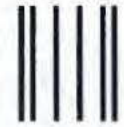
- Handle is made of hollow tubing. Should be re-inforced w/ 6" galvanized pipe, both top & bottom. I repaired both handles as indicated above - this accident COULD HAVE BEEN AVOIDED if properly fabricated!

Thamke,

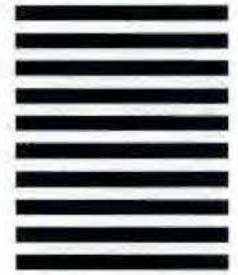


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SACRAMENTO
CA 957
14 JUL 20
FM 4 L



NO POSTAGE
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IF MAILED
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UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300