

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

FOR AGENCY USE ONLY 100148	
Date Received 29-MAY-2020 <b>SEP 22 2020</b>	Repository <input type="checkbox"/> Reference No. 11326521

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: FLINTVILLE State: TN Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1C4RJFBG9G [REDACTED]  
Make: JEEP Model: GRAND CHEROKEE Model Year: 2016

Date Purchased: 4-27-19 Dealer's Name and Telephone Number: AUTO COLLECTION OF MURFREESBORO  
Engine: No: Cylinders: 6 Fuel Type: Gas

Original Owner:  Dealer's City: MURFREESBORO State: TN Zip Code: 37130

Transmission Type: AUTO  Antilock Brakes Powertrain: 6 cyl  Cruise Control  
Multiple Failure: Incident Date(s): 29-MAY-2020

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 060000 ENGINE (PWS) Failure Mileage: 65000 Failure Speed: 15

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**  
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: Number of Deaths: Reported to Police: N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

MAKING RIGHT HAVE TURN INTO GROCERY STORE FROM HIGHWAY AND VEHICLE ABRUPTLY DIES. 'SHIFT TO P' COMES ON, AND CAR WON'T IMMEDIATELY ~~CRACK~~ IT TAKES 3 OR 4 CYCLES TO START.  
START

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

THIS SAME TYPE OF ISSUE HAPPENED SEVERAL TIMES - WHILE DRIVING FORWARD AT LOW SPEEDS (<15 mph) THE VEHICLE WOULD ABRUPTLY DIE, AND NOT EASILY START BACK.

THE MOST RECENT VISIT TO FAYETTEVILLE ~~CHATTANOOGA~~ KDJR DEALERSHIP, THEY BLAMED THE PROBLEM ON A ~~2ND~~ "SECOND BATTERY" IN THE CAR THAT HAD LOW VOLTAGE, AND REPLACED THAT BATTERY (NOT THE MAIN BATTERY)

ATTACH ADDITIONAL SHEETS IF NECESSARY

CHATTANOOGA  
TN 373  
08 SEP '20  
PM 2 L

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300



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NECESSARY  
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
**www.safercar.gov**

or call:  
**Vehicle Safety Hotline**  
**888-327-4236**



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