

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 27-MAY-2020	Repository ☐ Reference No. 11326129		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number Evening Telephone Number	
Name Address City FLUSHING State NY Zip Code		E-mail Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N4AL11D25C		Make NISSAN		Model ALTIMA	
Model Year 2005		Date Purchased 7/4/2004		Dealer's Name and Telephone Number 206-02 NORTHERN BLVD STAR NISSAN BAYSIDE NY 11361	
Engine: No: Cylinders 4		Fuel Type: GASOLINE		Original Owner ☐	
Dealer's City BAYSIDE		State NY		Zip Code 11361	
Transmission Type AUTO		☐ Antilock Brakes ☒ Cruise Control		Powertrain AUTOMATIC	
Multiple Failure: YES, DRIVER & PASSENGER SIDE		Incident Date(s) 17-DEC-2019			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE: BODY				Failure Mileage 83000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				Number of Deaths	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 NISSAN ALTIMA. THE CONTACT STATED THE FLOORBOARD IN THE VEHICLE WAS CORRODED WHICH CAUSED EXHAUST FUMES TO ENTER THE VEHICLE. THE CONTACT WAS INFORMED BY AN INDEPENDENT MECHANIC TO HAVE THE VEHICLE REPAIRED AT AN AUTO BODY SHOP OR A DEALER. THE DEALER AND THE MANUFACTURER WERE NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 83,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON 9/30/2020 I RECEIVED A PHONE CALL FROM NISSAN CONSUMER AFFAIRS CASE # [REDACTED] THE REP NAMED DANIEL TOLD ME THAT THERE WAS NOTHING THAT NISSAN COULD DO TO HELP ME SINCE MY NISSAN WAS NO LONGER IN WARRANTY. I EXPLAINED TO HIM THAT I DID NOT FEEL SAFE DRIVING MY VEHICLE BUT HE JUST APOLOGIZED AND TOLD ME THAT I COULD TAKE IT TO A BODY SHOP. I EXPLAINED IT TO HIM THAT ON 3 BODY SHOPS I TOOK IT TO SAID IT WAS NOT WORTH REPAIRING MY VEHICLE SINCE I WOULD BE TOO COSTLY. HE MADE A NOTATION AND APOLOGIZED.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

