

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW:
Date: Friday, June 12, 2020 11:36:09 AM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Thursday, June 11, 2020 6:56 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject:

[REDACTED] | Cape Coral, FL [REDACTED]
Tel: [REDACTED]

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

25-MAY-2020

Repository

Reference No.
11325841

OWNER INFORMATION (Type or Print)

Name

Address

City N FT MYERS

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3N1AB7APXJY

Make

NISSAN

Model

SENTRA

Model Year

2018

Date Purchased

6/2/18

Dealer's Name and Telephone Number

Sutherland Nissan 239-415-8601

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

FT. MYERS

State

FL

Zip Code

33912

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

15-MAY-2020

Multiple Dates

Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 030000 BRAKES (PWS), 110000 ELECTRICAL SYSTEM, 250000 ELECTRONIC STABILITY CONTROL

Failure Mileage

1884

Failure Speed

40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

MY 2018 NISSAN SENTRA HAS ISSUES WITH NOT STARTING AND THE BRAKE SENSOR FAILING AND COMING ON WITH NOTHING AROUND. THE BACK UP CAMERA GOES OUT AND THE RADIO AND TEMPERATURE CONTROL LIGHTS GO OUT. THERE ARE SEVERAL ONGOING DANGEROUS ISSUES WITH THE VEHICLE I HAVE CONTACTED NISSAN CONSUMER AFFAIRS, CORP AND MANAGERS AT SUTHERLIN NISSAN TO NO AVAIL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.