EQ-11325549-7636

From: DataQuality, DataQuality (NHTSA)
To: EVOQ (NHTSA)
Subject: FW: Returning Corrected Complaint Document
Date: Monday, June 8, 2020 3:13:45 PM
Attachments: [redacted]

Questionnaire

From: [redacted]
Sent: Monday, June 08, 2020 2:35 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Returning Corrected Complaint Document

Corrected last name and model on the document.

Thank you,
[redacted]

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
22-MAY-2020	Reference No. 11325549

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address [redacted]
Address	[redacted]	Evening Telephone Number	
City HUNTING BEACH	State CA	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
KMHD35LE7DU[redacted]	HYUNDAI	ELANTRA GT	2013

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-JAN-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: AIR BAGS: CLOCKSPRING/SPIRAL CASSETTE FOR DRIVER AIR BAG MODULE, 010000 STEERING	Failure Mileage 67000	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE AIR BAGS WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS TAKEN TO RUSSELL WESTBROOK HYUNDAI OF GARDEN GROVE (9898 TRASK AVE, GARDEN GROVE, CA 92844, (714) 793-0035) TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THE CLOCK SPRING NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT COVERED UNDER WARRANTY OR RECALL. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND A CASE WAS FILED. THE APPROXIMATE FAILURE MILEAGE WAS 67,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY