

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: DOT Auto Safety Questionnaire ref 11325203
Date: Tuesday, June 9, 2020 5:24:39 PM
Attachments: [REDACTED]

From: [REDACTED]
Sent: Tuesday, June 09, 2020 5:12 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: DOT Auto Safety Questionnaire ref 11325203

[REDACTED]
Number of Images: 1

Attachment File Type: pdf, Multi-Page

Multifunction Printer Location: Baltimore, MD



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

19-MAY-2020

Repository ☐

Reference No.
11325203

OWNER INFORMATION (Type or Print)

Name

Address

City

GLEN BURNIE

State

MD

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 CFR 591.71 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2T1BR32EX5C

Make
TOYOTA

Model
COROLLA

Model Year
2005

Date Purchased
05-2005

Dealer's Name and Telephone Number
Koons Toyota 410-268-6480

Engine:
No. Cylinders

Fuel Type:
87

Original Owner
☒

Dealer's City
Annapolis

State
MD

Zip Code
21401

4

Transmission Type

Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Air bags

Incident Date(s)

17-MAY-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage
169000

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available)

TL* THE CONTACT OWNED A 2005 TOYOTA COROLLA. THE CONTACT CALLED ON BEHALF OF HER SON THE DRIVER, WHOM WAS DRIVING AT 50 MPH WHEN ANOTHER VEHICLE VEERED INTO HIS LANE CAUSING HIM TO SWERVE, LOSING CONTROL AND CRASHING INTO A GUARD RAIL HEAD ON. THE CONTACT STATED THAT THE AIR BAGS FAILED TO DEPLOY. THE CONTACT MENTIONED THAT THE VEHICLE WAS PREVIOUSLY SERVICED UNDER AN AIR BAG RECALL ON FEBRUARY 2, 2017. THE VEHICLE WAS NOT TAKEN BACK TO THE DEALER FOR FAILURE DIAGNOSIS AS THE VEHICLE WAS DEEMED A TOTAL LOSS AND TOWED TO A TOW LOT. THE MANUFACTURER WAS CONTACTED AND A CASE WAS OPENED. THE CONTACT STATED THAT SHE BELIEVED THE RECALL WAS FOR THE PASSENGER'S AIR BAG. THE CONTACT STATED THAT THE DRIVER SUSTAINED INJURIES TO HIS RIGHT EYE, MOUTH AND FOREHEAD THAT REQUIRED MEDICAL ATTENTION AS HE WAS TRANSPORTED TO THE HOSPITAL BY AMBULANCE. THE STATE POLICE WAS PRESENT. THE FAILURE MILEAGE WAS 169,000. *LN

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.