

U.S. Department of Transportation National Highway Traffic Safety Administration				Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
						Date Received AUG 13 2020 08-MAY-2020	Repository ☐		
						Reference No. 11323879			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number	E-mail Address		
Name									
Address									
City ELKTON		State FL		Zip Code		Evening Telephone Number			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3CDXHGXG				Make DODGE		Model CHARGER		Model Year 2016	
Date Purchased		Dealer's Name and Telephone Number <i>Central Florida Chrysler Jeep Dodge</i>				Engine: No: Cylinders		Fuel Type:	
Original Owner ☒		Dealer's City <i>Orlando</i>		State <i>FL</i>		Zip Code			
Transmission Type		☒ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 01-MAY-2017	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: 162000 STRUCTURE: BODY						Failure Mileage 0		Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:					
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:				Model No./Name:			
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2016 DODGE CHARGER. THE CONTACT STATED THE FRONT DRIVER AND PASSENGER INTERIOR WINDOWS PANEL PLASTIC SHRUNK AND DETACHED FROM THE FRAME. THE VEHICLE WAS TAKEN TO CENTRAL FLORIDA CHRYSLER DODGE JEEP RAM LOCATED AT 8675 COMMODITY CIR, ORLANDO, FL 32819, 321-445-8017, BUT WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS CONTACTED AND REFERRED THE CONTACT TO THE LOCAL DEALER. THE FAILURE MILEAGE WAS UNKNOWN. INVALID VIN.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

No further description. Delayed due to suffering COVID.
Please forgive my

Thank you for your
attention and action
on our behalf.

Stay well in these times!

ATTACH ADDITIONAL SHEETS IF NECESSARY

FL 320
25 JUL 20
PM 3-4

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
20077-9382



safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration