

[REDACTED]

From: [REDACTED]
Sent: Thursday, May 14, 2020 1:06 PM
To: EVOQ (NHTSA)
Subject: Re: FW: Follow up to ODI Complaint ----- 11322522-----
Attachments: [REDACTED]

Please find attached a revised pdf and a picture of the failed component. This vehicle is part of the recall but dealers refuse to make repairs to the vehicle because the serial number is not listed under the recall 170. How many more people have this component failure which could result in injury to the public if this vehicle is put into gear without the brake pedal being depressed.

On Thu, May 14, 2020 at 7:57 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
28-APR-2020	Reference No. 11322522

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number		E-mail Address
Address	Evening Telephone Number		
City	State	Zip Code	
CAPE CORAL	FL		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPDH4AE0EH	Make HYUNDAI	Model ELANTRA	Model Year 2014
Date Purchased DEC 13/2013	Dealer's Name and Telephone Number Gettel Hyundai		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City Sarasota	State Fl.	Zip Code
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 27-APR-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)	Failure Mileage 25000	Failure Speed 0
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2014 HYUNDAI ELANTRA. THE CONTACT STATED WHILE IN, THE VEHICLE WAS ABLED TO BE SHIFTED INTO GEAR WITHOUT DEPRESSING THE BRAKE PEDAL. ADDITIONALLY, AFTER EXITING THE VEHICLE, THE CONTACT BECAME AWARE THAT THE TAILLAMP REMAINED ILLUMINATED. O'BRIEN AUTO PARK (2850 COLONIAL BLVD, FORT MYERS, FL 33966) WAS CONTACTED BY PHONE NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE CONTACT ASSOCIATED THE FAILURE TO NHTSA CAMPAIGN NUMBER: 17V769000 (SERVICE BRAKES, HYDRAULIC). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 25,000.

A SMALL ROUND PIECE OF RUBBER APPROXIMATELY .125" THICK WAS FOUND ON THE FLOOR MAT BELOW BRAKE PAD. THIS WAS THE CAUSE FAULT CAUSING THE BRAKE SWITCH NOT TO BE ACTIVATED BY THE BRAKE PEDAL. ATTACHED IS A PICTURE OF THE ITEM. THIS VEHICLE AS WELL AS OTHERS SHOULD BE INCLUDED WITH THE ACTIVE RECALL 170.

Hyundai's number for this recall is 170. This campaign expands recall 16V574.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

