INFORMATION REDACTED PURSUANT TO THE FREEDOM

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received: 15-APR-2020 SEP 2 2 2020	Repository ☐
	Reference No. 11321210

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address [redacted]
Address [redacted]		Evening Telephone Number	
City ROACHDALE	**State** IN	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4T1BF1FK7FU[redacted]	TOYOTA	CAMRY	2015

Date Purchased	~~Dealer's Name~~ and Telephone Number	Engine: No: Cylinders	Fuel Type:
Original Owner ☒	~~Dealer's City~~ Roachdale	State IN / Zip Code 46172	Reg.

Transmission Type			Multiple Failure:	Incident Date(s)
	☐ Antilock Brakes ☐ Cruise Control	Powertrain AAA		06-FEB-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING	Failure Mileage	Failure Speed
	45000	30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make MAxxis BRAVO	Tire Model (Name or Number)	Tire Size (Example P215/65R15) 215-55-17
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 TOYOTA CAMRY. THE CONTACT STATED WHILE DRIVING 30 MPH, THE VEHICLE MADE AN ABNORMAL NOISE, AND THE STEERING BECAME LOOSE WHICH CAUSED THE VEHICLE TO PULL TO THE RIGHT AND LEFT. THERE WAS NO WARNING LIGHT ILLUMINATED. THE CONTACT REFERENCED THE FAILURE TO NHTSA CAMPAIGN NUMBER: 15V144000 (STEERING). THE VEHICLE WAS TAKEN TO TOM WOOD TOYOTA (6408 CRANE DR, WHITESTOWN, IN 46075) WHERE THE MECHANIC WAS UNABLE TO DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 45,000.

I have Replaced everything I could think of for the car to be pulling to the left and the right. Now on Sept. 2020 it is obvesiley the steering, cause it has a loud humming sound, on steering area. And it still pulls to both sides.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is all the things I did to see if I could get the pulling to stop. And none worked. So I feel like there needs to be someone FROM your company to investigate my car (power steering). I'M buying this car from a friend of mine and when I bought it in Nov, 2019, I've been trying to get your attention to get this fixed before a crash happens. Thanks for your time

ATTACH ADDITIONAL SHEETS IF NECESSARY

INDIANAPOLIS IN 460
9 SEP 2020 PM 4 L

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

INDY LUBE EXPRESS
803 E MAIN ST
DANVILLE, IN 46122
317/745 1299

SALE

MID 210004741724
TID 001 REF# [redacted]
Batch # [redacted] RRN 811091208
05/14/20 [redacted] 18:29:18
Invoice # [redacted]
APPR CODE 062750
MASTERCARD Chip
[redacted]

AMOUNT **$476.45**

APPROVED

X [redacted]

Mastercard Debit
AID A0000000041010
TVR 80 00 00 80 00
TSI 68 00

I AGREE TO PAY ABOVE TOTAL AMOUNT
IN ACCORDANCE WITH CARD ISSUER
AGREEMENT
(MERCHANT AGREEMENT IF CREDIT VOUCHER)
RETAIN THIS COPY FOR STATEMENT
VERIFICATION

Thank You
Please Come Again

MERCHANT COPY

[redacted]
roachdale in [redacted]

IndyLube Express

Year	Point of Sale				Page 1
Make	P.O.S.				
Model		**Job Type**	INVOICE	**Date Started**	05/13/20
License #		**Odometer In**	0	**Date Completed**	/ /
VIN		**Odometer Out**	0	**Invoice #:**	[redacted]

Part Number	Qty	Description	Price	Extension
A DIAGNOSIS				
Reported Problem		397-8149		
			A_DIAGNOSIS	0.00
LABOR				
TIRE TAX 200		TIRE TAX		0.25
TIRE BALANCE 100		TIRE BALANCE		
			LABOR	0.25
PARTS				
TIRE MISC 400	4.00	Size-215-55-17 MAXXIS BRAVO 65K	101.95	407.80
TIRE DISPOSAL 300	1.00	TIRE DISPOSAL	2.25	2.25
TIRE SENSOR	1.00	TIRE SENSOR	35.00	35.00
			PARTS	445.05

Sub Total	445.30
Sales Tax	31.15
Total	476.45

A service charge of 20.00 per day will be added to your invoice if the vehicle after repairs are completed is not picked up within 48 hours. A diagnostic fee of 49.95 is applicable if you decline the repair order.

WARRANTY INFO :Warranty on all mechanical is valid for 2yrs or 24,000mi whichever comes first from date of service. Warranty on oil changes is 30 days from date of service. Tires are warrantied for mileage stated above on workmanship material defects and free road hazard replacement (mileage wear-out warranty is prorated). Warranties are not transferable.

Front end & suspension warranty is void without proof of an alignment within 14 days of service.

Bill's Alignment & Auto Service Inc.
2950 Formula Alley, Address2
317-923-2757

Date:04/19/2019
Technician:
Order No.:

Customer:
Company:

License No:
Odometer:

Vehicle CHEVROLET TRUCKS 2012 EQUINOX All Models
VIN: 2GNFLEEK0C6[redacted]

		LEFT						RIGHT				
		FACTORY SPECIFICATION						FACTORY SPECIFICATION				
		INITIAL	Min	Preferred	Max	FINAL		FINAL	Min	Preferred	Max	INITIAL
FRONT	TOE	-0.05°	0.00°	0.10°	0.20°	0.05°		0.05°	0.00°	0.10°	0.20°	0.05°
	CAMBER	-0.40°	-1.15°	-0.40°	0.35°	-0.40°		-0.75°	-1.15°	-0.40°	0.35°	-0.75°
	CASTER	2.8°	1.7°	2.5°	3.2°	2.8°		2.2°	1.7°	2.5°	3.2°	2.2°
REAR	TOE	0.20°	-0.05°	0.05°	0.15°	0.20°		-0.15°	-0.05°	0.05°	0.15°	-0.15°
	CAMBER	-0.95°	-1.25°	-0.50°	0.25°	-0.95°		-1.35°	-1.25°	-0.50°	0.25°	-1.35°
SAI		12.5°	---	---	---	12.5°		13.2°	---	---	---	13.2°
INCLUDED ANGLE		12.1°	---	---	---	12.1°		12.4°	---	---	---	12.4°
TOE OUT ON TURNS		---	---	---	---	---		---	---	---	---	---
MAXIMUM TURNS		---	---	---	---	---		---	---	---	---	---
TOE CURVE CHANGE		---	---	---	---	---		---	---	---	---	---
FRONT RIDE HEIGHT		---	---	---	---	---		---	---	---	---	---
REAR RIDE HEIGHT		---	---	---	---	---		---	---	---	---	---

TOTAL MEASUREMENT					
	INITIAL	Min	Preferred	Max	FINAL
TOTAL FRONT TOE	0.00°	0.00°	0.20°	0.40°	0.10°
TOTAL REAR TOE	0.05°	-0.10°	0.10°	0.30°	0.05°
REAR THRUST	0.20°	-0.20°	0.00°	0.20°	0.20°
FRONT SETBACK	-0.05"	---	---	---	-0.05"
REAR SETBACK	-0.05"	---	---	---	0.05"
TRACK WIDTH DIFF.	0.90"	---	---	---	0.90"
WHEEL BASE DIFF.	0.10"	---	---	---	0.15"
FRAME ANGLE	0.0°	---	---	---	0.0°

Your vehicle has been aligned using a precision

John Bean

wheel aligner.

Bill's Alignment & Auto Service

Invoice No. [redacted]

2950 Formula Alley Way
Indianapolis, IN 46222
Phone: 317-923-2757 FAX: 317-923-4292

Order Date 04/19/19 01:56 pm
Paid: 04/19/19 02:52 pm

[redacted]

ROACHDALE IN [redacted]

Home Phone: [redacted]
Work Phone:

12 CHEVROLET EQUINOX
Mileage in:153495 out:153495
Lic: ? Cyl 2.4 Eng
Vin: 2GNFLEEK0C6[redacted]
Eq:

Quotes
1 04/19/19 01:57pm 75.00
[redacted]n person.

2 WHEEL ALIGNMENT

Labor: $75.00

ANGLE READINGS ARE TAKEN ON ALL FOUR WHEELS. STEERING WHEEL IS CENTERED. FRONT WHEELS ARE REFERENCED TO REAR THRUST LINE AND SET TO VEHICLE SPECIFICATIONS.

Payments to Bill's Alignment & Auto Service

Status: Paid Work Order

Payments: $75.00
1 04/19/19 75.00 Cash

Cost Summary

Labor	75.00
Parts	0.00
Total	$75.00
Payments	75.00
Bal Due	0.00

Thank you for choosing Bill's Alignment & Auto Service

I hereby authorize the above repair work to be done with the necessary material and hereby grant you and/or your employees permission to operate the car, truck or vehicle herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, accident or any other cause beyond your control.

(Signature) _____

Retail Invoice
[redacted]
06/09/2020

Firestone since 1926 COMPLETE AUTO CARE™

www.FirestoneCompleteAutoCare.com

Store# 336514
In: 06/09/20 10:51AM
Out: 06/09/20 02:20PM

Cust Status: Waiting **Appt:** Yes **FINAL INVOICE**

BROWNSBURG - 375 W. NORTHFIELD DR, BROWNSBURG, IN. 46112-7361 - 317.852.1911

Service Advisor: 1 DEAN

Customer Details:
[redacted]

ROACHDALE, IN [redacted]
[redacted]

Wheel Lock:

Alt. Auth. Name & Phone:

N/A

Technician: 15 KEITH

Vehicle Details:
2015 TOYOTA CAMRY XLE

2.5L L4 FI GAS
VIN #:
LIC #: [redacted]
MILEAGE: 59,387

Description	Rev Hist /Article #	ID	Qty	Unit Price	Extended Price	Job Total
CAR CARE PACKAGE		01				9.99
WHEN HITTING THE BRAKES IT PULSATES.						
PKG: 01 COMPLETE VEHICLE INSPECTION						
VEHICLE INSPECTION	7028789	15NN	1	21.99	21.99	
PKG: 02 TIRE ROTATION W/ OTHER SERVICES						
TIRE ROTATION - NO CHARGE	7001119	15NS	1	N/C	N/C	
PKG: 03 ELECTRONIC BATTERY CHECK						
ELECTRONIC BATTERY CHECK	7002909	15NS	1	N/C	N/C	
PKG: 04 TIRE AIR PRESSURE CHECK						
TIRE AIR PRESSURE CHECK	7002937	15NS	1	N/C	N/C	
LBR-DISC DISCOUNT - LABOR	7004302	15N	-1	12.00	-12.00	
CABIN AIR FILTER	1,4	01				48.99
C35667P CABIN AIR FILTER 3684C	7008986	15TN	1	36.99	36.99	
CABIN AIR FILTER LABOR	7004228	15NS	1	22.00	22.00	
PRT-DISC $10 Off Cabin Air Filter	7008243	15T	-1	6.27	-6.27	
LBR-DISC $10 Off Cabin Air Filter	7008243	15N	-1	3.73	-3.73	
WIPER BLADES (Front-Both)	1	01				41.78
12-180 BEAM WIPER BLADE	7015143	15TN	1	18.99	18.99	
12-260 BEAM WIPER BLADE	7015152	15TN	1	18.99	18.99	
WIPER BLADE LABOR	7042579	15NS	2	3.00	6.00	
PRT-DISC CFNA NEW Activation 5% Off- Service	7001671	15T	-1	1.90	-1.90	
LBR-DISC CFNA NEW Activation 5% Off- Service	7001671	15N	-1	0.30	-0.30	
STANDARD BRAKE SERVICE - FRONT	1,2	01				253.65
QC1293 CERAMIC DISC BRAKE PADS PD1293	7008825	15TN	1	82.99	82.99	
BASIC BRAKE JOB FRONT	7030287	15NS	1	125.00	125.00	
44582 BRAKE ROTOR	7010311	15TN	2	134.99	269.98	
PRT-DISC Price Match/Match Competitor Offer	7001644	15T	-1	165.66	-165.66	
LBR-DISC Price Match/Match Competitor Offer	7001644	15N	-1	58.66	-58.66	
STANDARD BRAKE SERVICE - REAR	1,2	01				339.97
QC1212 CERAMIC BRAKE PAD SET	7009773	15TN	1	82.99	82.99	
BASIC BRAKE JOB REAR	7087076	15NS	1	125.00	125.00	
44749 44749 BRAKE ROTOR	7000113	15TN	2	65.99	131.98	
AIR FILTER	1	01				27.99
PZA518 AIR FILTER	7008122	15TN	1	27.99	27.99	
AIR FILTER LABOR	7001062	15NS	1	N/C	N/C	
FREE ALIGNMENT CHECK/RECHECK	3	01				
NO CHARGE ALIGNMENT CHECK	7074810	15NS	1	N/C	N/C	

All parts are new unless otherwise specified.

Information on service warranty, maintenance, and safety can be located at https://www.firestonecompleteautocare.com/maintain/service-warranty-options/

Retail Invoice
[redacted]
06/09/2020

Firestone
since 1926 COMPLETE AUTO CARE™

Store# 336514
In: 06/09/20 10:51AM
Out: 06/09/20 02:20PM

www.FirestoneCompleteAutoCare.com

Cust Status: Waiting **Appt:** Yes **FINAL INVOICE**

BROWNSBURG - 375 W. NORTHFIELD DR, BROWNSBURG, IN. 46112-7361 - 317.852.1911

Payment History:
MasterCard [redacted] [redacted] 032009 Sale
MID: 222220328312
Term: 0002 Card Inserted
AID:A0000000041010 PIN NOT VERIFIED
Total Tendered [redacted]

Summary:

Parts	497.07
Labor	225.30
Shop Supplies	15.07
Sub-Total	737.44
Tax (7.00%)	35.84
Total	$773.28

I acknowledge notice and oral approval of an increase in the original estimated price.

[redacted]

Signature or Initials

Revision History:	**Rev Amt**		**Init**
1) 06/09/2020 11:56AM	928.61	[redacted] PERSON	____
2) 06/09/2020 11:59AM	-154.60	PERSON	____
3) 06/09/2020 12:03PM	0.00	PERSON	____
4) 06/09/2020 02:17PM	-10.72	PERSON	____

ASE
WE SUPPORT PROFESSIONAL CERTIFICATION THROUGH THE AUTOMOTIVE SERVICE EXCELLENCE

I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

[redacted]

Customer Signature

MOTORIST ASSURANCE PROGRAM
BUILDING TRUST THROUGH STANDARDS

HOW ARE WE DOING?
Tell us about your experience today!
Complete a 4-minute survey for a chance to win one of ten $50 gift cards each month!
Visit www.FirestoneSurvey.com within 4 days and enter Code 336514-097936

Information on service warranty, maintenance, and safety can be located at https://www.firestonecompleteautocare.com/maintain/service-warranty-options/

Inv1_WP 01.09.2020.092

Courtesy Check – Inspect All Items in Top Section

Year ____ Make ____ Model ____

VIN 4T1BF1FK7FU[redacted]

WO# ____ MILEAGE: 59388

ENG. SIZE 2.5 ☐ OHV ☐ SOHC ☐ EV/Hybrid ☐ DOHC ☐ DIESEL ☐ TURBO/SC ☐ WARNING LIGHT ☑ Auto ☐ Manual

☐ Wheel Components Missing ☐ Windshield Cracked ☑ Scratches/Dents

Lic. #[redacted] State Inspection Due Month ____ Year ____

Maintenance Services / Starting

Inspect	Visual OK	Visual SUG	Visual REQ	Sched. Maint.	Why Recommended
Wiper Blades	☐	☑	☐	☐	☐ Front ☐ Rear
Head Lights	☑	☐	☐	☐	
Mini Lights	☑	☐	☐	☐	☐ Brake ☐ Turn Signal ☐ License Plate ☐ Parking
Air Filter	☐	☑	☐	☐	
Cabin Air Filter	☐	☐	☐	☐	
PCV Valve	☐	☐	☐	☐	
Washer Fluid	☑	☐	☐	☐	
Oil Level	☑	☐	☐	☐	
Power Str. Fluid Level	☑	☐	☐	☐	☐ Electronic Steering
Master Cyl. Fluid Level	☐	☐	☐	☐	☐ Brake Inspection
Brake Fluid Exchange	☐	☑	☐	☐	0 10 30 100 200 300 Copper parts per million
Trans. Service Auto / Manual	☐	☐	☐	☐	☐ Exchange ☐ Pan Service
Coolant Level / Exchange	☑	☐	☐	☐	Type ____
Coolant Hoses	☑	☐	☐	☐	☐ Upper ☐ Lower ☐ Bypass ☐ Heater
Belts ☐ V ☐ Serp	☑	☐	☐	☐	☐ ALT ☐ PS ☐ A/C ☐ AP Belts 1 2 3 4
Battery ED-18 Test	☑	☐	☐	☐	☐ Good ☐ Good Retest Soon ☐ Replace
Battery Accessories	☑	☐	☐	☐	☐ Cable Ends / Cables ☐ Pos ☐ Neg ☐ Hold Downs
Battery Guard	☐	☐	☐	☐	☐ Corrosion ☐ Preventive

Tires and Tire Maintenance

Tire Size: F 215-65-17 R

Speed/Load Range ✓ Run Flat Y (N) TPMS (Y) N

Inspect	Visual OK	Visual SUG	Visual REQ	Tread Depth 32nds Outer	Middle	Inner	☑ FWD ☐ RWD ☐ 4WD/AWD
Left Front PSI In: 30 PSI Out: 35	✓	☐	☐	9	9	9	☐ Edgewear ☐ Cupping ☐ Cuts ☐ Irregularity ☐ Cracking ☐ Nails ☐ Repairable ☐ Non-Repairable Date Code:
Right Front PSI In: PSI Out:	✓	☐	☐				☐ Edgewear ☐ Cupping ☐ Cuts ☐ Irregularity ☐ Cracking ☐ Nails ☐ Repairable ☐ Non-Repairable Date Code:
Right Rear PSI In: PSI Out:	✓	☐	☐				☐ Edgewear ☐ Cupping ☐ Cuts ☐ Irregularity ☐ Cracking ☐ Nails ☐ Repairable ☐ Non-Repairable Date Code:
Left Rear PSI In: PSI Out:	✓	☐	☐				☐ Edgewear ☐ Cupping ☐ Cuts ☐ Irregularity ☐ Cracking ☐ Nails ☐ Repairable ☐ Non-Repairable Date Code:
Spare PSI In: PSI Out:	☐	☐	☐				☐ Edgewear ☐ Cupping ☐ Cuts ☐ Irregularity ☐ Cracking ☐ Nails ☐ Repairable ☐ Non-Repairable Date Code:
Tire Maintenance	☐	☐	☐				☐ Rotation ☐ Balance
Alignment Check	☐	☐	☐				☐ Maintenance ☐ Tire Wear ☐ ADAS Equipped
Complete Vehicle Inspection	☐	☐	☐				Why:

Complete Vehicle Inspection – In Addition to The Above Inspect All Items Below

Maintenance Services / Starting

Inspect	Visual OK	Visual SUG	Visual REQ	Sched. Maint.	Why Recommended
Start / Charge Test	☐	☐	☐	☐	
Belt Tensioner	☐	☐	☐	☐	
Spark Plugs	☐	☐	☐	☐	
Fuel Filter	☐	☐	☐	☐	
Fuel System Service	☐	☐	☐	☐	
Ignition Wires	☐	☐	☐	☐	
Valve Cover Gasket	☐	☐	☐	☐	
Power Steering Hose	☐	☐	☐	☐	☐ Pressure ☐ Return
Timing Belt	☐	☐	☐	☐	
Transfer Case/Differential Fluid Exchange	☐	☐	☐	☐	☐ Transfer Case ☐ Front Diff ☐ Rear Diff

Exhaust

Exhaust System	☐	☐	☐	☐	

Steering and Suspension

U-Joint	☐	☐	☐	☐ Front ☐ Rear
Idler / Pitman Arm	☐	☐	☐	☐ Idler ☐ Pitman
Center Link	☐	☐	☐	
Bushings	☐	☐	☐	☐ Control Arm ☐ Sway Bar ☐ Front ☐ Rear
Link Pins	☐	☐	☐	☐ Front ☐ Rear ☐ Left ☐ Left ☐ Right ☐ Right
Tie Rod Ends	☐	☐	☐	☐ L Out ☐ L In ☐ R In ☐ R Out ☐ Sleeve(s)
Ball Joints	☐	☐	☐	☐ L Upper ☐ L Lower ☐ R Upper ☐ R Lower Spec ____ Actual ____
Rack & Pinion Assembly	☐	☐	☐	
CV Boots/Joints	☐	☐	☐	☐ Front ☐ Rear ☐ Left ☐ Left ☐ Right ☐ Right
Wheel Bearings	☐	☐	☐	☐ Front ☐ Rear ☐ Left ☐ Left ☐ Right ☐ Right
Struts	☐	☐	☐	☐ Front ☐ Rear ☐ Left ☐ Left ☐ Right ☐ Right ☐ Mounts
Shocks	☐	☐	☐	☐ Front ☐ Rear ☐ Left ☐ Left ☐ Right ☐ Right

OK – Checked & acceptable

Repair / Replacement Suggested
1) Close to end of useful life
2) Address customer request / need / convenience
3) Comply with manufacturer recommendation
4) Technician recommendation from experience

Repair / Replacement Required
A) No longer performs intended purpose
B) Does not meet design specification
C) Missing

Brakes

ABS ☐ YES ☐ NO

DOCUMENT OE SPECIFICATIONS & VEHICLE'S ACTUAL MEASUREMENTS BELOW

Braking components are above minimum OE specifications

Braking components are worn close to minimum OE specifications

Braking components are worn to, or below, minimum OE specifications

	LF Pad	LF Rotor / DF Rotor	RF Pad
	☐	Actual Meas. ☐ ☐	☐
	4	Machine To ☐ ☐	4
	☐	Discard At ☐ ☐	☐
	MM Actual		MM Actual
	MM Spec		MM Spec

Rotors worn 4

	LR Pad / Shoe	Drum LF / Rotor	Drum RF / Rotor	RR Pad / Shoe
	☐	Actual Meas. ☐ ☐	☐	☐
	✓	Machine To ☐ ☐	☐	☐
	☐	Discard At ☐ ☐	☐	☐
	MM Actual			MM Actual
	MM Spec			MM Spec

Bad Adjusters

☐	☐	☐	Rear Clean / Adj	
☐	☐	☐	Brake Hose(s)	
☐	☐	☐	Parking Cables	
☐	☐	☐	Other Brake Services	Hardware Caliper Wheel Cylinder Repack

Notes: Wipers smear Rod + Rear air filter dusty Cabin filter dirty Pads + Rotors all around

STEP 5 INSPECTED BY

STEP 7 RE-INSPECTED BY

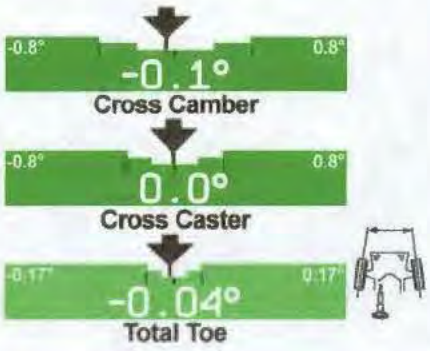
6/9/20 2:01 PM
4T1BF1FK7FU[redacted]

[redacted]

Toyota 2015 Camry 4 cyl. 215/55R17 SE
ExpressAlign Total Alignment
Current Measurements

Left Front

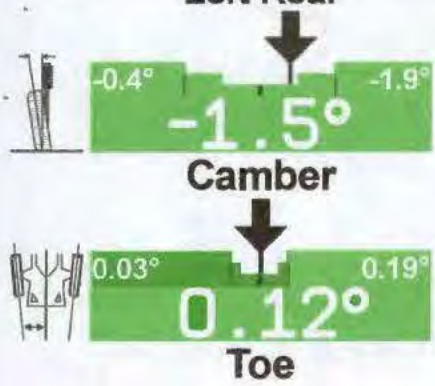
Center



Right Front

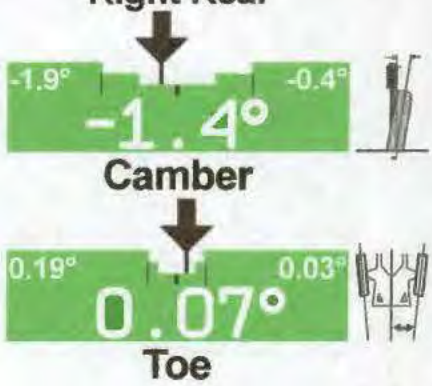
- All angles on the front axle are within manufacturer's specifications.

Left Rear



Center

Right Rear



- All angles on the rear axle are within manufacturer's specifications.