

OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			Date Received 27-MAR-2020 JUN 03 2020		Repository <input type="checkbox"/> Reference No. 11319448		
OWNER INFORMATION (Type or Print)									
Name		Address		City		State		Zip Code	
[REDACTED]		[REDACTED]		MENIFEE		CA		[REDACTED]	
Daytime Telephone Number		Evening Telephone Number		E-mail Address					
[REDACTED]		[REDACTED]		[REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
2HGFC2F83K [REDACTED]				HONDA		CIVIC		2019	
Date Purchased		Dealer's Name and Telephone Number				Engine: No. Cylinders		Fuel Type:	
[REDACTED]		[REDACTED]				[REDACTED]		[REDACTED]	
Original Owner <input type="checkbox"/>		Dealer's City		State		Zip Code			
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]			
Transmission Type		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain		Multiple Failure:		Incident Date(s)	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]		20-MAR-2019	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 110000 ELECTRICAL SYSTEM						Failure Mileage		Failure Speed	
[REDACTED]						27000		[REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)				
[REDACTED]		[REDACTED]			[REDACTED]				
DOT No. (Example: DOTM1A9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:					
[REDACTED]		[REDACTED]		[REDACTED]					
Tire Component Code				Tire Failure Type:					
[REDACTED]				[REDACTED]					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
[REDACTED]			[REDACTED]			[REDACTED]			
Seat Type:			Installation System:						
[REDACTED]			[REDACTED]						
Child Seat Component Code:			Failed Part:						
[REDACTED]			[REDACTED]						
APPLICABLE INCIDENT INFORMATION									
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>									
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured		Number of Deaths		Reported to Police	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2019 HONDA CIVIC. THE CONTACT STATED THAT AFTER STARTING THE VEHICLE THE DRIVER DISCOVERED THAT THE POWER STEERING AND BRAKES WERE INOPERABLE. THE VEHICLE WAS TOWED TO DCH HONDA OF TEMECULA LOCATED AT (26755 YNEZ RD, TEMECULA CA) TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT SEVERAL ELECTRICAL WIRES HAD BEEN EATEN BY RODENTS WHICH CAUSED THE FAILURE. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 27,000.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-599 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									