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| U.S. Department of Transportation National Highway Traffic Safety Administration | | Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline | | FOR AGENCY USE ONLY 100148 | |
| OWNER INFORMATION (Type or Print) | | Date Received 26-MAR-2020 JUL 16 2020 | Repository <input type="checkbox"/> Reference No. 11319387 | | |
| Name [REDACTED] | | Daytime Telephone Number [REDACTED] | E-mail Address [REDACTED] | | |
| Address [REDACTED] | | Evening Telephone Number [REDACTED] | | | |
| City OCEANSIDE | State CA | Zip Code [REDACTED] | | | |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004). | | | | | |
| VEHICLE INFORMATION | | | | | |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KMMDH4AE1EU [REDACTED] | | Make HYUNDAI | Model ELANTRA | Model Year 2014 | |
| Date Purchased APR 2014 | Dealer's Name and Telephone Number BOB BAKER HYUNDAI | | Engine: No: Cylinders | Fuel Type: | |
| Original Owner <input checked="" type="checkbox"/> | Dealer's City CARLSBAD | State CA | Zip Code 92008 | | |
| Transmission Type AUTOMATIC | <input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain | Multiple Failure: | Incident Date(s) 15-JUN-2016 | |
| FAILED COMPONENT(S)/PART(S) INFORMATION | | | | | |
| Vehicle Component Code: 020000 SUSPENSION | | | Failure Mileage 10000 | Failure Speed 15 | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE | | | | | |
| Tire Make | | Tire Model (Name or Number) | | Tire Size (Example P215/65R15) | |
| DOT No. (Example: DOTM19ABC036) | | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: | | |
| Tire Component Code | | | Tire Failure Type: | | |
| ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE | | | | | |
| Make: | | Date Manufactured: | | Model No./Name: | |
| Seat Type: | | Installation System: | | | |
| Child Seat Component Code: | | Failed Part: | | | |
| APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).) | | | | | |
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Deaths 0 | Reported to Police N | |
| Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). | | | | | |
| TL* THE CONTACT OWNS A 2014 HYUNDAI ELANTRA. THE CONTACT STATED WHILE DRIVING 15 MPH, THE VEHICLE VIBRATED ABNORMALLY ON THE DRIVER AND PASSENGER'S SIDE FRONT OF THE VEHICLE. THE CONTACT STATED NO WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS TAKEN TO BOB BAKER HYUNDAI LOCATED AT (5285 CAR COUNTRY DR, CARLSBAD, CA 92008) WHERE THE VEHICLE WAS DIAGNOSED. A CAUSE FOR THE FAILURE WAS NOT PROVIDED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT STATED THAT THE FAILURE RECURRED SEVERAL TIMES. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 10,000. | | | | | |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. | | | ATTACH ADDITIONAL SHEETS IF NECESSARY | | |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. | | | | | |