

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#); [REDACTED]
Cc: [REDACTED]
Subject: ODI 11318609
Date: Thursday, March 19, 2020 6:14:12 PM

Contact provided no description with email.

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]

Customer Service Representative



8300 Greensboro Drive, Suite 600, McLean, VA 22102

240-247-8812 (Desk) | 240-241-5625 (Fax) | www.telesishq.com

Contracting Vehicles: GSA FSS 70, GSA 8(a) STARS II, CIO SP3 (SB), Seaport-e, ITES-3S, RS3

Certifications: CMMI-DEV2; CMMI-SVC3; ISO20000; ISO9001; ISO27001

Partnerships: MS SILVER-Devices & Deployment; AWS Standard Consulting Partner; Blackberry Authorized Reseller Partner

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Sent from [Mail](#) for Windows 10

INVOICE

Invoice #: [REDACTED]

AutoNation
AutoNation Toyota Hayward

24773 MISSION BLVD.
HAYWARD, CA 94544
(510) 889-8000

HAYWARD, CA [REDACTED]

Tag #: [REDACTED]

Home: [REDACTED] Bus: [REDACTED] Customer # [REDACTED]

Cell: [REDACTED] Email: [REDACTED] Home Service Advisor: 7874 BRYANT MARCIAS

BAR # ARD163042 EPA # CAD981640394

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
SILVER SKY	18	TOYOTA SIENNA	5TDXZ3DC0JS		9559	9559			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
12OCT18			18:00 17JUL19			TC	17JUL19	10:38 17JUL19	14:12 17JUL19

OPTIONS: SOLD-STK:JS [REDACTED] DLR: [REDACTED] ENG:3.5L V6 Cyl TRN:A

We are a proud retailer of Original Equipment (OE) parts, sourced from the vehicle manufacturer and backed by its limited warranty.

We also offer high quality non-OE parts that are suitable for your vehicle and fit all budgets and needs. If you have chosen a non-OE part, it will be identified on your invoice as "AP*." These non-OE (AP*) parts are not sourced from the vehicle's manufacturer or covered by its warranty. Non-OE parts come with a limited warranty backed by AutoNation and/or the parts manufacturer.

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A MULTI-POINT INSPECTION NOT APPLICABLE ON THIS VISIT. RESET TIRE PRESSURE TO MFG SPECS. R/F R/R L/F L/R

MULTI-N MULTI-POINT INSPECTION NOT APPLICABLE ON THIS VISIT. RESET TIRE PRESSURE TO MFG SPECS. R/F R/R L/F L/R

9439 CHUAQUICO, LAWRENCE LIC#: 9439

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B DURING CUSTOMERS LAST VISIT THE FLOOR MOULDING WAS COMING OFF INSIDE THE VEHICLE AND RECOMMENDED TO REPLACE. PLEASE REFER BACK TO OLD RO 748703 FOR PARTS.

MEMO INFORMATION LINE ONLY

9439 CHUAQUICO, LAWRENCE LIC#: 9439

ITEPS

2 58595-08010-C0 MOULDING, FLOOR CARP (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C)

INSTALL 2 NEW FLOOR CARPET TRIM MOULDING 0.00 0.00

C** 2ND TC NO COST SVC-OIL CHG, TIRE ROT, MPI, INSP/ADJ FLUI

10KSYN 2ND TC NO COST SVC-OIL CHG, TIRE ROT, MPI, INSP/ADJ FLUI

9439 CHUAQUICO, LAWRENCE LIC#: 9439

CTWTC

1 04152-YZZA1 REPLACEABLE ELEMENT 5.41 0.00 0.00

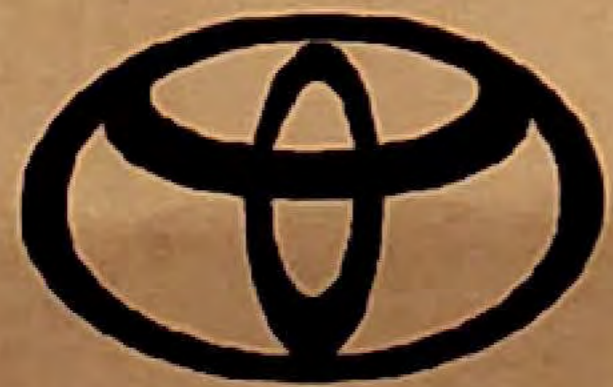
6 00279-0W201-01 0W20 BULK OIL-W 4.43 4.21 4.21

PARTS: 20.47 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 16.26

20.47

- * PERFORM 10K COMPLIMENTARY SERVICE
- * PERFORM LUBE AND FILTER CHANGE
- * PERFORM MULTI POINT INSPECTION
- * PERFORM BATTERY TEST
- * ADJUST FLUID LEVEL AND TIRE PRESSURE
- * INSPECT ENGINE AND CABIN AIR FILTER

Dealer is not authorized to perform recall repairs for non-Dealer brand vehicles and Dealer's Vehicles Safety and Condition Inspection and/or service does not include a review of possible pending recalls or service campaigns issued by manufacturers of other makes and models.



ORIGINAL ESTIMATE \$		FINAL REVISED ESTIMATE \$		LABOR AMOUNT		DESCRIPTION	TOTALS		
DATE	TIME	PHONE # OR IN PERSON	AUTHORIZED BY	ADDITIONAL AMOUNT	PARTS AMOUNT				
REASON				REVISED TOTAL \$	GAS, OIL, LUBE				
REASON				REVISED TOTAL \$	SUBLET AMOUNT				
REASON				REVISED TOTAL \$	MISC. CHARGES				
REASON				REVISED TOTAL \$	TOTAL CHARGES				
REASON				REVISED TOTAL \$	LESS INSURANCE				
REASON				REVISED TOTAL \$	SALES TAX				
REASON				REVISED TOTAL \$	PLEASE PAY THIS AMOUNT				
REASON				REVISED TOTAL \$					

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. X

I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE. X

Customer Copy

