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[REDACTED]  
Rolling Hills, CA [REDACTED]

INFORMATION REDACTED PURSUANT TO THE FREEDOM  
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

National Highway Traffic Safety Administration: Case [REDACTED]

Unintended Sudden Acceleration of 2016 TOYOTA Prius

In the morning of February 12, 2020 around 9.00 am, I was driving my Prius (JTDKARFU3G3 [REDACTED]) north bound on Sepulveda in Los Angeles approaching the intersection with Montana. Sepulveda has two lanes for each direction I was driving on the right lane to prepare for the right turn. In my front, each lane is occupied. There was no car on my left side. All of a sudden My Prius started accelerated vigorously. I have applied brake pedal firmly, tried to shift the gear to N, B and even R range with no success. In order to minimize impact of collision, I have moved the front of my car slightly toward left. At the impact, my car hit between the two frontal cars hoping to minimize impact. As a result, the car in front of mine was hit on the left hand side and the one in the second lane was hit on the right hand side.

In a few minutes, a towing truck from Impact Auto Body and Paint came to the scene and driver made arrangement so that all essential information of the accident involved is exchanged and the accident scene is preserved. It was later found that the claim office of my insurance company (State Farm) was already informed of this accident and started to processing the claim.

This car was purchased new at South Bay Toyota, Torrance and all maintenance and recall work has been done at this service department. The latest service was performed on January 4, 2020.

It is hoped that Toyota as a leading consumer product manufacturer investigates this incidence for improvement of the product safety. I was informed this morning that investigation has begun.

Finally, it is also hoped that this incidence does not adversely affect my insurance premium.

Sincerely,

[REDACTED]  
State Farm Claims Number: [REDACTED]  
Julie Stilwell at Jason Insurance, Cupertino, CA

TG  
3.11.20  
WJ