

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Submission of form
Date: Wednesday, April 1, 2020 5:15:40 PM
Attachments: [REDACTED]

Questionnaire

From: [REDACTED]
Sent: Tuesday, March 31, 2020 3:09 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Submission of form

Please see the attached form.

Thank you,
[REDACTED]



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
05-MAR-2020	Reference No. 11316249

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City LYNCHBURG	State VA	Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCP2E38CA	Make HONDA	Model ACCORD	Model Year 2012
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders 4	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Multiple Failure: 2	Incident Date(s) 25-FEB-2020

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 131500	Failure Speed 45
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 2	Number of Deaths	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 HONDA ACCORD. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 45 MPH, THE VEHICLE CRASHED INTO ANOTHER VEHICLE CAUSING THE AIR BAGS TO DEPLOY EXCESSIVELY. THE CONTACT MENTIONED THAT THE VEHICLE WAS REPAIRED UNDER AN UNKNOWN NHTSA CAMPAIGN NUMBER FOR THE AIR BAGS. A POLICE REPORT WAS FILED. THE CONTACT STATED THAT THE DRIVER SUSTAINED FOOT AND KNEE INJURIES AND THE PASSENGER SUSTAINED NINE RIBS FRACTURED, A FRACTURE FROM THE STERNUM, THE RIGHT CLAVICLE FRACTURE, TWO LOWER VERTEBRAE BRUISED AND A BRUISED LUNGS, ABDOMEN AND CHEST THAT NEEDED MEDICAL ATTENTION. THE CONTACT FELT DUE TO THE EXCESSIVE DEPLOYMENT OF THE AIR BAGS CAUSED TOO MANY INJURIES. THE VEHICLE WAS TOWED TO TOWING SHOP AND WAS DESTROYED. THE CONTACT CONTACTED BILLY CRAFT HONDA (2634 LAKESIDE DR, LYNCHBURG, VA 2450) AND WAS INFORMED OF THE FAILURE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE 131,500. *LN* JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.