



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE
Washington, DC 20590

March 11, 2020

[REDACTED]
[REDACTED]
Coopersburg, PA [REDACTED]

NEF-109 ela
Ref. No. 11315317

Dear [REDACTED]

Thank you for the letter about your model year (MY) 2011 Ford Fusion vehicle. Your letter was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation. I am pleased to respond.

We appreciate the report you provided. Reports from motorists are a very important source of information for NHTSA. We are aware of NHTSA Safety Recall Campaign No. 19V-904 (enclosed), which addresses a problem with the Brake Hydraulic Control Unit (HCU) in certain 2006-2010 Ford Fusion vehicles. The valves within the HCU may react with certain brake fluids containing corrosion prevention additives, which may cause the valves not to close properly and may require additional brake pedal travel to stop the vehicle, increasing the risk of a crash.

Please note that recalls are very specific with regards to vehicle build dates, affected vehicle identification numbers (VIN), assembly plants, remedy procedures, and defective components. Ford advised that other Model Year vehicles are not affected. Therefore, your vehicle is not eligible for a free remedy under the Recall 19V-904.

We reviewed our database to identify whether a safety defect trend exists with brake problems in MY 2011 Ford Fusion vehicles. ODI has received reports similar to yours and is actively reviewing all available data concerning allegations of brake problems in MY 2011 Ford Fusion vehicles. While we continue to review this issue, no investigation has been opened nor determinations reached at this time. We entered your information into our database. It will be used with other reports to identify any safety defect trends that may require our attention. You can learn more about NHTSA's investigation and recall process on our website at https://www.nhtsa.gov/sites/nhtsa.dot.gov/files/documents/mvdefectsandrecalls_808795.pdf.

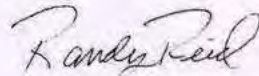
Please retain your repair documentation, including proof of payment, to use in a reimbursement claim in the event that a recall is opened for MY 2011 vehicles. Federal regulations require a manufacturer conducting a safety recall of motor vehicles or motor vehicle equipment to

reimburse owners who have paid to obtain a remedy for the problem within a reasonable time, *which in many instances is one year*, prior to the manufacturer's notification. Certain restrictions apply, including the need to submit certain documents to the manufacturer.

NHTSA is the Federal agency responsible for improving safety on our Nation's roadways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the completion rates and adequacy of manufacturers' recall campaigns.

If you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, please complete an electronic Vehicle Owner's Questionnaire online at www.nhtsa.gov or call the Vehicle Safety Hotline at 888-327-4236. Also, owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be reviewed on our website.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure

Recall Detail

03-MAR-2020

Recall Num: 19 V 904 000	573 Date: 18-DEC-2019	573 Date Rcvd: 18-DEC-2019	Potentially Affected: 600,166	Potentially Defective: 6,002
Mfr Recall Num: 19S54				
Subject: ABS Valve May Remain Open after ABS Event		Remedy Type: Inspect and Repair	RP Num:	FMVSS Num:
Recall Type: Defect	Recall Effect: Crash Avoidance	NHTSA Inv Num: EA18-002	Influenced by: ODI	
Problem Exp: Other		Manufacturer: Ford Motor Company	Recall Status: CONDUCTING RECALL	
Problem Descr: Ford Motor Company (Ford) is recalling certain 2006-2010 Ford Fusion, Mercury Milan, Lincoln Zephyr and MKZ vehicles. The valves within the ABS Hydraulic Control Units (HCU) may react with brake fluids containing specific corrosion preventative additives. This reaction may cause the valves to not close properly.				
Consequence: If the valves do not properly close, additional brake pedal travel may be required to stop the vehicle, increasing the risk of a crash.				
Remedy Type: Ford will notify owners, and dealers will flush the brake system with DOT 4 fluid and install a new brake fluid reservoir cap. In addition, the HCU will be tested to detect a possible stuck valve condition, replacing the HCU as necessary. All services will be performed free of charge. Owners will be notified of the safety risk with an interim letter on January 13, 2020. A second notice will be sent once parts are available, expected to be late in the first quarter of 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 19S54.				
Notes: Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov .				
MFR Knowl Dt: 20-DEC-2016	Prod Change Dt:	Mfr Press Release Dt:	NHTSA Press Release Dt:	
Stop Sales:	Regional:			
Supplier: Continental Automoti	Mfr Toll Free Num:			

Recall Detail

03-MAR-2020

Products	Beginning Mfg Date	Ending Mfg Date
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :MKZ Model Year :2009 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :MERCURY Model :MILAN Model Year :2008 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :FORD Model :FUSION Model Year :2006 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :MKZ Model Year :2010 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :FORD Model :FUSION Model Year :2007 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :ZEPHYR Model Year :2008 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :ZEPHYR Model Year :2006 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :MKZ Model Year :2008 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :FORD Model :FUSION Model Year :2009 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :MKZ Model Year :2007 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :LINCOLN Model :MKZ Model Year :2006 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :FORD Model :FUSION Model Year :2010 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :MERCURY Model :MILAN Model Year :2010 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009
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Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford Motor Company Make :MERCURY Model :MILAN Model Year :2009 Type :PASSENGER CAR	22-FEB-2006	15-JUL-2009

Recall Detail

03-MAR-2020

Products	Beginning Mfg Date	Ending Mfg Date
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Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford
Motor Company Make :LINCOLN Model :ZEPHYR Model Year :2009 Type
:PASSENGER CAR

22-FEB-2006

15-JUL-2009

Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford
Motor Company Make :LINCOLN Model :ZEPHYR Model Year :2007 Type
:PASSENGER CAR

22-FEB-2006

15-JUL-2009

Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford
Motor Company Make :FORD Model :FUSION Model Year :2008 Type
:PASSENGER CAR

22-FEB-2006

15-JUL-2009

Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford
Motor Company Make :MERCURY Model :MILAN Model Year :2007 Type
:PASSENGER CAR

22-FEB-2006

15-JUL-2009

Product Type :VEHICLE Product Category :LIGHT VEHICLES Manufacturer :Ford
Motor Company Make :LINCOLN Model :ZEPHYR Model Year :2010 Type
:PASSENGER CAR

22-FEB-2006

15-JUL-2009

Component Name

SERVICE BRAKES, HYDRAULIC:ANTILOCK:CONTROL UNIT/MODULE

Influencing Investigation(s)

Investigation Num	Subject	Investigator	Relationship
EA 18 002	Extended Braking Distance	ROBERT CAPLE	Influencing

Related Recalls

Yr	Type	Major Sub	Relationship
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Recall Characteristics

Unique Recall

Unique Descr

Recall Communications

Fax Ack:

Letter Ack: 20-DEC-2019

Draft 577 Received:

Draft 577 Approved:

Final 577 Received:

Owner Notification:

Phased:

577 End:

Renotification:

Envelope Approved:

Dealer Notification

Received:

Dealer Notification: 19-DEC-2019