

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: NHTSA/ OFFICE OF DEFECTS INVESTIGATION
Date: Thursday, March 26, 2020 5:25:43 PM
Attachments: [REDACTED]

Questionnaire

From: [REDACTED]
Sent: Wednesday, March 25, 2020 4:49 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: NHTSA/ OFFICE OF DEFECTS INVESTIGATION

Sent from [Mail](#) for Windows 10



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-FEB-2020

Repository

Reference No.
11312121

OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number	
Address			Evening Telephone Number	
City	State	Zip Code		
BROOKLYN	NY			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPEU46F46H		Make HYUNDAI	Model SONATA	Model Year 2006
Date Purchased 11/26/2014	Dealer's Name and Telephone Number 718 937-3937 mgj on world used cars		Engine: No: Cylinders 6	Fuel Type: unleaded gas
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain yes	Multiple Failure:	Incident Date(s) 03-NOV-2019
	<input checked="" type="checkbox"/> Cruise Control			

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, 010000 STEERING	Failure Mileage 140000	Failure Speed 60
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNED A 2006 HYUNDAI SONATA. THE CONTACT STATED WHILE DRIVING AT APPROXIMATELY 60 MPH THE VEHICLE UNEXPECTEDLY SWERVED AND THE STEERING WHEEL HAD NO RESISTANCE WITH THE ESC LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO (PLAZA HYUNDAI 2740 NOSTRAND AVE #2, BROOKLYN, NY 11210) FOR A DIAGNOSTIC EXAM. THE DIAGNOSIS WAS THAT THE STEERING ANGLE SENSOR, ABS WHEEL SPEED SENSOR FRONT PASSENGER, FRONT PASSENGER AXLE HAD FAILED. HOWEVER THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATELY 140,000. THE CONTACT MENTIONED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 13V354000 (SUSPENSION) AND 05V216000 (ELECTRONIC STABILITY CONTROL).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,