

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: FW: Follow up to ODI Complaint -----11311191-----
Date: Saturday, June 13, 2020 1:41:48 AM

CAUTION: This email originated from outside of the Department of Transportation (DOT). Do not click on links or open attachments unless you recognize the sender and know the content is safe.

I can't find the receipt of the transmission part. Today as of 06/13/20 the transmission is leaking. This makes no sense.

On Fri, Mar 27, 2020, 6:56 AM EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED: U-USED, R-REBUILT, RC-RECONDITIONED

CUSTOMER'S INFORMATION					
RECEIVED (DATE & TIME)		A.M.		CUSTOMER'S ORDER NO.	
		P.M.			
YEAR • MAKE • MODEL				SERIAL #/VIN	
2014 - DODGE - CHARGER					
LICENSE NO.		ODOMETER		WRITTEN BY	
☐ LUBE	☐ OIL CHANGE	☐ FLUSH TRANS.	☐ FLUSH DIFF.	☐ WASH	☐ POLISH

[illegible]

METHOD OF PAYMENT: ☐ CHECK ☐ CHARGE ☐ CASH	Daily Storage fee after repair work has been completed and customer has been notified. No charges shall accrue or be due and payable for a period of 3 working days from date of notification.
LABOR ☐ FLAT RATE ☐ HOURLY ☐ BOTH	GUARANTEED ITEM(S) _____ GUARANTEE EFFECTIVE UNTIL: TIME _____ MILEAGE _____

You are entitled by law to the return of all parts replaced, except those for which there is a core charge, unless you agree otherwise by initialing the following: _____ I do not desire the return of any of the parts that are replaced during the authorized repairs.

Estimate good for 30 days. Not responsible for damage caused by theft, fire, or acts of nature. I authorize the above repairs, along with any necessary materials. I authorize you and your employees to operate my vehicle for the purpose of repairs. I acknowledge _____ express mechanic's lien is hereby completed for _____ to. If I cancel repairs prior to their _____ will be applied.

adams
GT3870
09-11