

U.S. Department of Transportation National Highway Traffic Safety Administration				Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
Date Received 24-FEB-2020 JUL 16 2020				Repository ☐				Reference No. 11311141	
				Daytime Telephone Number [REDACTED]				E-mail Address [REDACTED]	
Evening Telephone Number [REDACTED]									
OWNER INFORMATION (Type or Print)									
Name [REDACTED]									
Address [REDACTED]									
City TAYLOR				State PA		Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JNKAY41E13M [REDACTED]				Make INFINITI		Model M45		Model Year 2003	
Date Purchased		Dealer's Name and Telephone Number				Engine: No: Cylinders		Fuel Type:	
Original Owner ☐		Dealer's City		State		Zip Code			
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 01-OCT-2019			
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)						Failure Mileage 159000		Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:					
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2003 INFINITI M45. THE CONTACT STATED THAT WHILE OPERATING THE VEHICLE THE FUEL GAUGE INDICATED THE FUEL TANK WAS FULL AT ALL TIMES. THE VEHICLE RAN OUT OF FUEL DUE TO THE FAILURE. THE CAUSE OF THE FAILURE WAS NOT DETERMINED. THE LOCAL DEALER BENNETT INFINITI (1060 PA-315 WILKES BARRE PA) WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE CONTACT INDICATED THAT THE FUEL GAUGE HAD PREVIOUSLY BEEN REPAIRED HOWEVER, THE FAILURE RECURRED. THE FAILURE MILEAGE WAS 159,000.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Issues are resolved. Issue was related
to in tank fuel system components
that were inspected and replaced.
100% of fuel gauge and vehicle functions again.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE
Washington, D.C. 20077-9362

Official Business
Penalty for Private Use \$300

LONG VALLEY

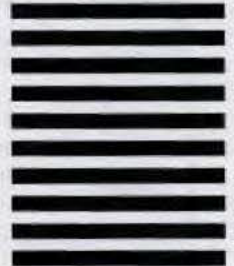
PA 180

02 JUN 20

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NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



BUSINESS REPLY MAIL

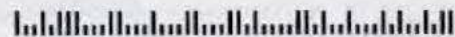
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration