

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: Follow up to ODI Complaint ----- 11309799-----
Date: Tuesday, March 24, 2020 5:45:28 PM

I still have not received notice part available and still waiting for replacement. I don't understand the delay and not sure what to do. If you have any information for me please let me know.

[REDACTED]

Sent from [REDACTED] iPhone

> On Mar 24, 2020, at 6:02 AM, EVOQ (NHTSA) <EVOQ@dot.gov> wrote:

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> Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

> NHTSA/Office of Defects Investigation

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> [REDACTED]