

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to complaint 11309235
Date: Thursday, April 16, 2020 12:23:28 PM
Attachments: [REDACTED]

Questionnaire

From: [REDACTED]
Sent: Thursday, April 16, 2020 12:10 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: Follow up to complaint 11309235

Hi,

Per instructions in the email that was sent to me. I have updated the information in the attached document in reference to my complaint.

Thanks for your hard work and help, Cheers.

[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-FEB-2020

Repository ☐

Reference No.
11309235

OWNER INFORMATION (Type or Print)

Name

Address

City SAN JOSE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2HNYD18666H

Make
ACURA

Model
MDX

Model Year
2006

Date Purchased

Dealer's Name and Telephone Number

Engine:
No: Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)
19-JAN-2020

☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 BRAKES (PWS)

Failure Mileage
148000

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 ACURA MDX. THE CONTACT STATED WHILE DRIVING AT 40 MPH, THE ACCELERATOR PEDAL WAS RELEASED AND THE VEHICLE STOPPED INDEPENDENTLY. THE CONTACT STATED THAT THE VEHICLE STABILITY ASSIST (VSA) WARNING LIGHT WAS ILLUMINATED. THE CONTACT ASSOCIATED THE FAILURE WITH NHTSA CAMPAIGN NUMBER: 13V092000 (SERVICE BRAKES, HYDRAULIC) WITH THE FAILURE. THE VEHICLE WAS TAKEN TO LOS GATOS ACURA LOCATED AT 16151 LOS GATOS BLVD, LOS GATOS, CA 95032, AND THE DEALER WAS INFORMED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT INFORMED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 148,000.

Additional context/updates: During operation of the vehicle a partial brake force is applied by the vehicle without illumination of the brake lights, even when the operator is not using the brakes. Contact's independent mechanic diagnosed failure to be associated with NHTSA RECALL NUMBER:13V-092. Manufacturer refused to diagnose and repair without pretense of paying upfront non related service charges. Manufacturer was informed and was given case number .

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.