

From: [DataQuality, DataQuality \(NHTSA\)](#)
To: [EVOQ \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint ----- 11309234-----
Date: Monday, March 16, 2020 1:47:01 PM
Attachments: [REDACTED]

Questionnaire

From: [REDACTED]
Sent: Friday, March 13, 2020 2:55 PM
To: DataQuality, DataQuality (NHTSA) <DataQuality@dot.gov>
Subject: FW: Follow up to ODI Complaint ----- 11309234-----

Looks good.

From: EVOQ (NHTSA) <EVOQ@dot.gov>
Sent: Friday, March 13, 2020 12:45:47 PM
To: [REDACTED]
Subject: FW: Follow up to ODI Complaint ----- 11309234-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 311

Date Received

14-FEB-2020

Repository ☐

Reference No.
11309234

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City BOISE

State ID

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4UZACGFC2KC [REDACTED]

Make
TIFFIN

Model
ALLEGRO RED

Model Year
2019

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

1

Incident Date(s)

01-AUG-2019

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 194000 TIRES: VALVE

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TIRE VALVE EXTENSION FAIL CAUSING VALVE STEMS TO RUB AGAINST THE WHEELS. I HAVE 2 THAT ALMOST RUBBED THROUGH AND HAVE MADE SEVERAL ATTEMPTS TO REINSERT THE STABILIZER IN THE HOLE. I CURRENTLY HAVE THE NEW STABILIZERS ON ORDER BUT THERE HAS BEEN NO UPDATE BY THE DEALER AS TO WHEN THEY WILL ARRIVE. I'M CURRENTLY AT A RV CAMPGROUND IN TUCSON AND WAS DISCUSSING THIS ISSUE WITH 2 OTHER TIFFIN OWNERS ON EACH SIDE OF ME. UPON LOOKING AT THEIR MOTORHOMES, BOTH HAVE THE SAME ISSUE. ONE OWNER HAD A FLAT BUT WAS UNAWARE OF RECALL 18V-194, WHICH DOES NOT INCLUDE OUR MODELS.*DT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.